



Community Needs Assessment Report

Focus Groups & Survey

April 2013

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TABLE OF CONTENTS

Report: Lemont Park District Community Needs Assessment Project

<u>Summary</u>	3
<u>Methodology</u>	4
Description	4
Sample Selection	4
Data Collection	4
Instrument Preparation	4
Measurement Scales	4
<u>Results</u>	5
Response Rate	5
Data	6
Cross Tabulations	21
Focus Groups	22
<u>Appendix</u>	
Open ended responses	25
Survey Instrument	47

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Acknowledgments for contributions to this report:

University of St. Francis: College of Art & Sciences – Parks & Recreation (L. Hicks, Ed.D)

University of St. Francis: Institutional Research (R. Garland)

University of St. Francis: Solutions Resource Center (J. Cupps, P. Sandal, K. Dudzinska, M. Ruiz)

SUMMARY

In 2012, the Lemont Park District partnered with the Solutions Resource Center at the University of St. Francis to complete a community needs assessment project as a component of an overall strategic plan. Community focus groups were held on: Monday, January 28 and Wednesday, January 30, 2013. Survey data was collected between March 1, 2013 and March 22, 2013. Survey analysis was completed in April 2013.

Highlights of the survey data include:

- Nearly all respondents (95%) felt the park district was a valuable asset to the community. When asked why, the most common responses were: Programming; Facilities and programs offered; Convenience; Brings community together; Adds value to our community; Facilities and programs; Location.
- The top four visited parks were:
 - Centennial, Covington North, Covington Knolls and Bambrick.
- The top three visited facilities were:
 - CORE indoor track, CORE programs/classes, CORE indoor pool.
- Respondents prefer to receive communication via:
 - E-mail, direct mail and the brochure.
- Most respondents prefer to register online.
- In general, respondents are satisfied with the park district and feel the parks and fields are in good condition.
- The preschool was rated as excellent (from those who listed an opinion).
- The 4th of July fireworks display was rated as excellent (from those who listed an opinion).
- The top three new facilities listed as higher priority were:
 - Biking paths/trails
 - Paths/trails that connect to one another
 - Walking paths/trails
- The top three programs listed as higher priority were:
 - Health/fitness programs
 - Community wide events
 - Environmental/nature programs
- A large majority (72%) of respondents are in favor of renting Lemont fields to outside groups (fee-based).
- A large majority (77%) were not aware of the Lemont Park Foundation and the Helping Hands Award program.
- The vast majority of respondents visit the downtown Lemont area at least once a month.
- The top reasons why respondents do not participate in recreation programs and services are: Lack of programs I'm interested in; I don't have time; Fees are too high for me.

The following report outlines the data analysis of significant factors; cross-tabulations of key correlations; qualitative data obtained from focus groups; and the compilation of all open ended comments received by the Solutions Resource Center at the University of St. Francis.

METHODOLOGY

Community Needs Assessment Description:

The Lemont Park District community needs assessment project included qualitative data gathered through public focus groups and quantitative data gathered through survey research.

Focus groups are non-experimental research methods that describe the characteristics of existing opinions. In this project, the focus group method sought to identify the attributes, factors and characteristics that are important to Lemont Park District residents, the ways these factors interact and how they relate to the future of the organization.

Surveys are quantitative research. A survey seeks to gather people's opinions by measuring their responses to a set of questions. A quantitative survey draws a random sample from a population and uses those findings to demonstrate the views of the population as a whole.

Participants Sample Selection:

The population for focus group selection was identified as any individual residing in the Lemont, IL Park District boundaries. Full time employees and board members of the park district were excluded from the sample selection. A community wide invitation to attend focus groups was publicized to the Lemont Park District area community.

The population for survey research was defined as 4,000 randomly selected households within the Lemont Park District boundaries. The 4,000 identified population received a survey via direct mail. Each survey included an identifier to ensure it met the random sample selection. All residents were encouraged to respond to the survey through a series of public relations press announcements and hard copy surveys were made available at the front desk of The CORE and Centennial Building.

Data Collection:

Data was collected in two primary mediums.

Qualitative data was collected on Monday, January 28 and Wednesday, January 30, 2013 via community focus groups.

Quantitative data was collected via direct mail survey research between March 1, 2013 and March 22, 2013.

Focus Group Instrument:

The focus group instrument was developed by Dr. Lyle Hicks, USF facilitator. The instrument was a four-part agenda designed to generate discussion including a worksheet for individual input, a SWOT (Strengths, Weaknesses, Opportunities, Threats) analysis, Priorities discussion and general comments.

Survey Instrument:

A survey instrument was developed incorporating input from the Lemont Park District. The 2013 survey instrument was approved on February 19, 2013 by Ms. Carrie Dellamano, Sales and Marketing Director, Lemont Park District.

Measurement Scales:

Survey data was inputted into a web instrument and downloaded into SPSS software for analysis. Respondents completing the survey online were asked to enter their identifier code as a point of validity. All codes received were cross-referenced with the random sample codes.

In addition to standard numeric analysis of each question, cross tabulations were also conducted.

RESULTS - RESPONSE RATE

Response Rate:

A total of 901 number completed surveys were received by the Solutions Resource Center.

A total of 799 surveys were considered in the statistical representation of data as these were received from verified households within the random sample.

The response rate for the statistical representation of data was: 20% of the identified sample.

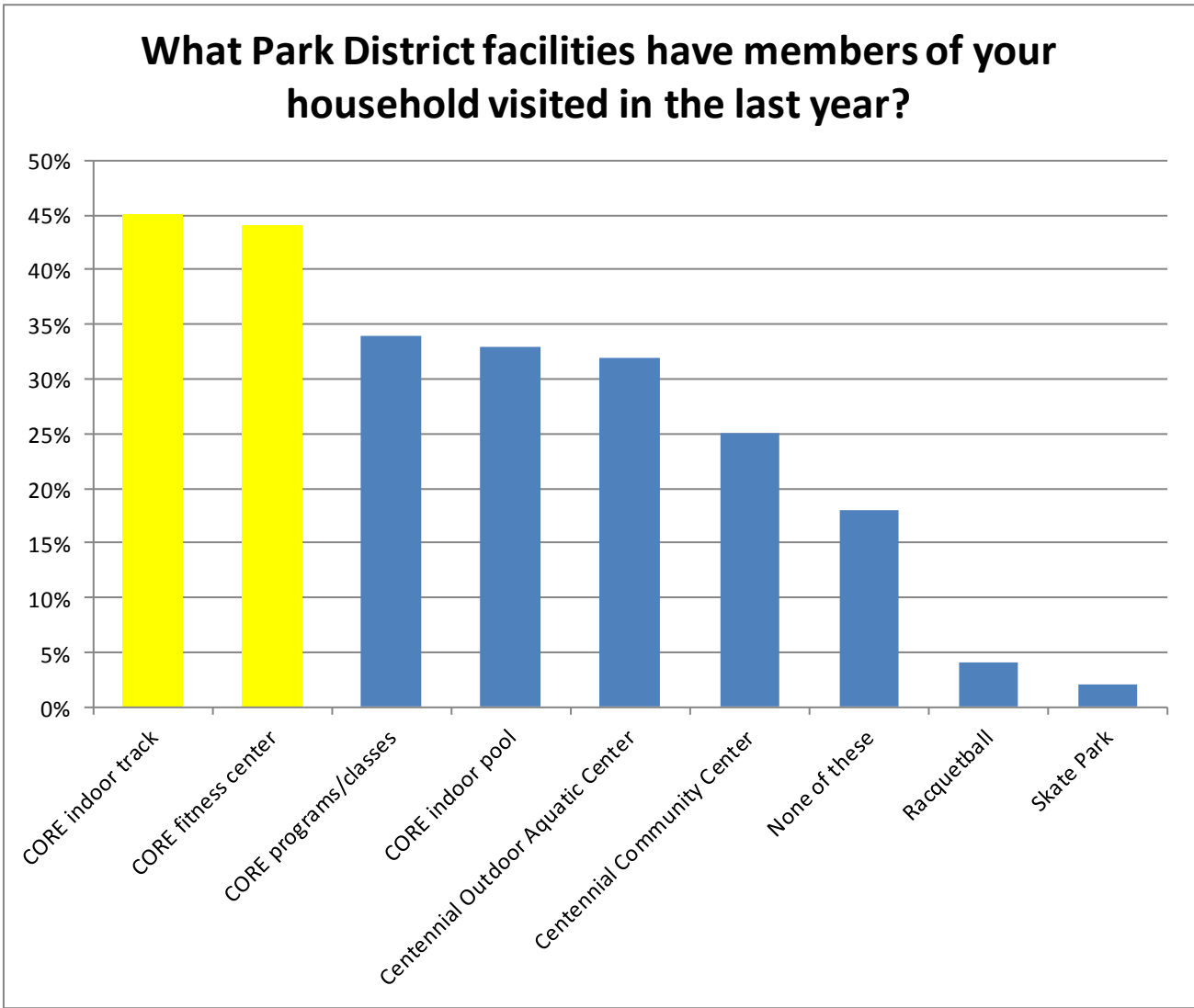
Based on a population of 16,000 Lemont park district residents and a random sample of 799 valid responses, the overall confidence interval and error margin for the survey are: 95% +/- 3.

DATA RESULTS

Which Park District facilities have members of your household visited in the past year?*

CORE programs/classes	34%
CORE indoor pool	33%
CORE indoor track	45%
Racquetball	4%
Skate Park	2%
CORE fitness center	44%
Centennial Community Center	25%
Centennial Outdoor Aquatic Center (Outdoor Pool)	32%
None of these	18%

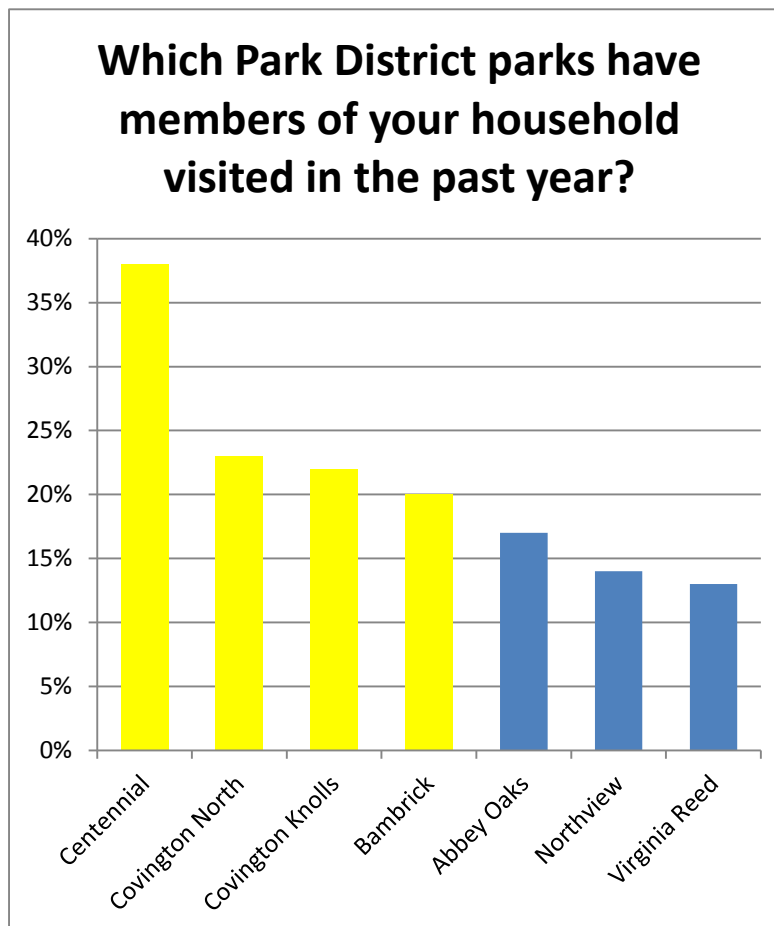
**totals are greater than 100% due to "all that apply"*



Which Park District parks have members of your household visited in the past year?*

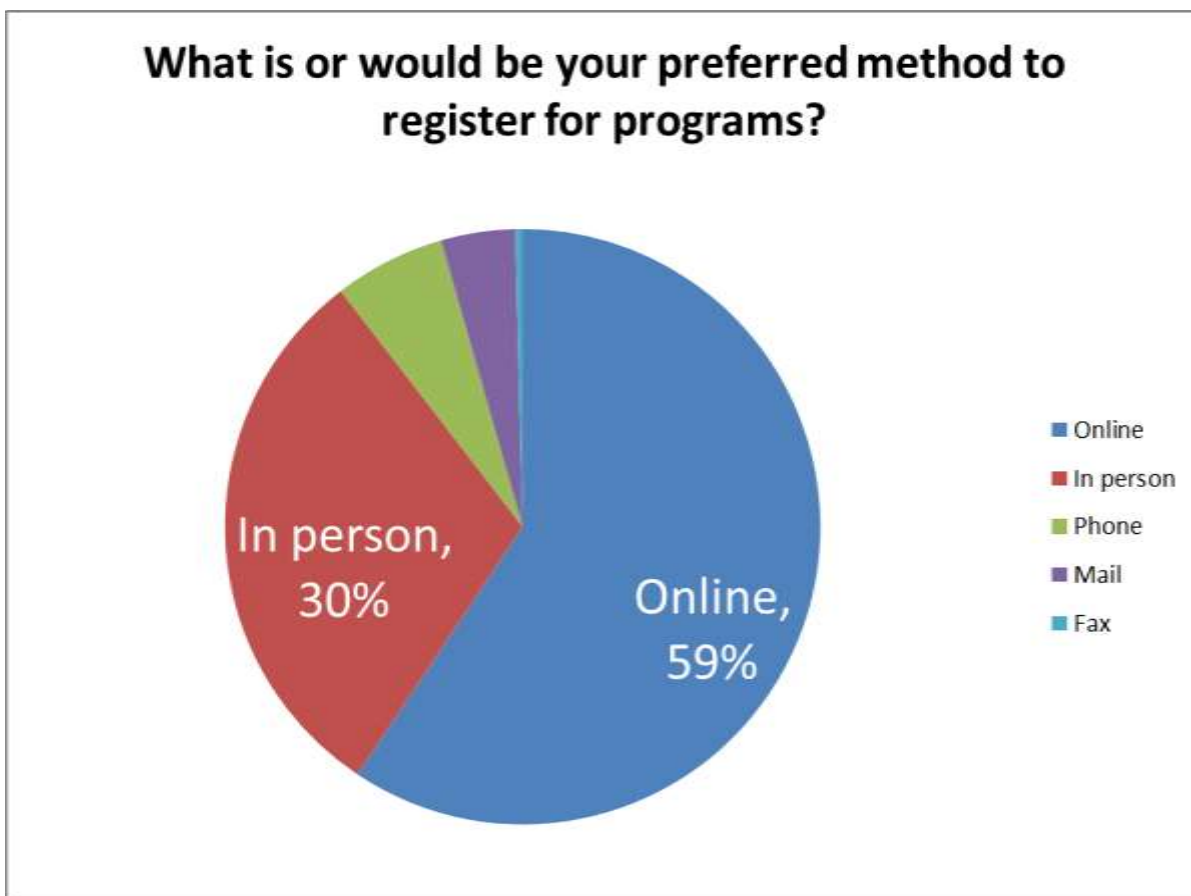
Abbey Oaks	17%
Amberwood	2%
Ashbury Woods	3%
Bambrick	20%
Briarcliffe	3%
Brown	3%
Carriage	1%
Centennial	38%
Connemara	2%
Covington Knolls	22%
Covington North	23%
Derby	5%
Hilltop	6%
Jaycee	4%
Kensington	3%
Legion	2%
Lions	5%
Northview	14%
Rolling Meadows	4%
Virginia Reed	13%
None of these	32%

*totals are greater than 100% due to "all that apply"



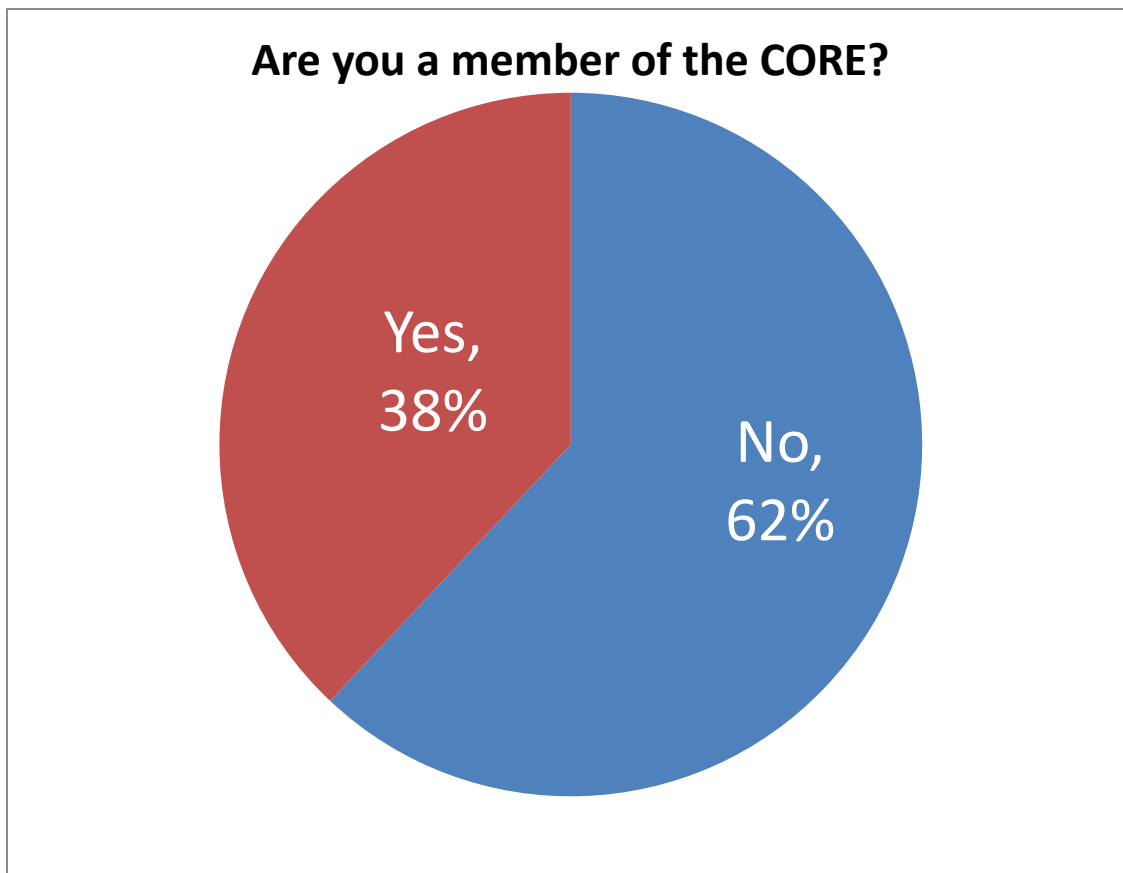
What is or would be your preferred method to register for programs?

In person	30%
Phone	6%
Fax	0.4%
Mail	4%
Online	59%



Are you a member of the CORE?

Yes	38%
No	62%



Do you visit a non-park district fitness center?

Yes	23%
No	77%

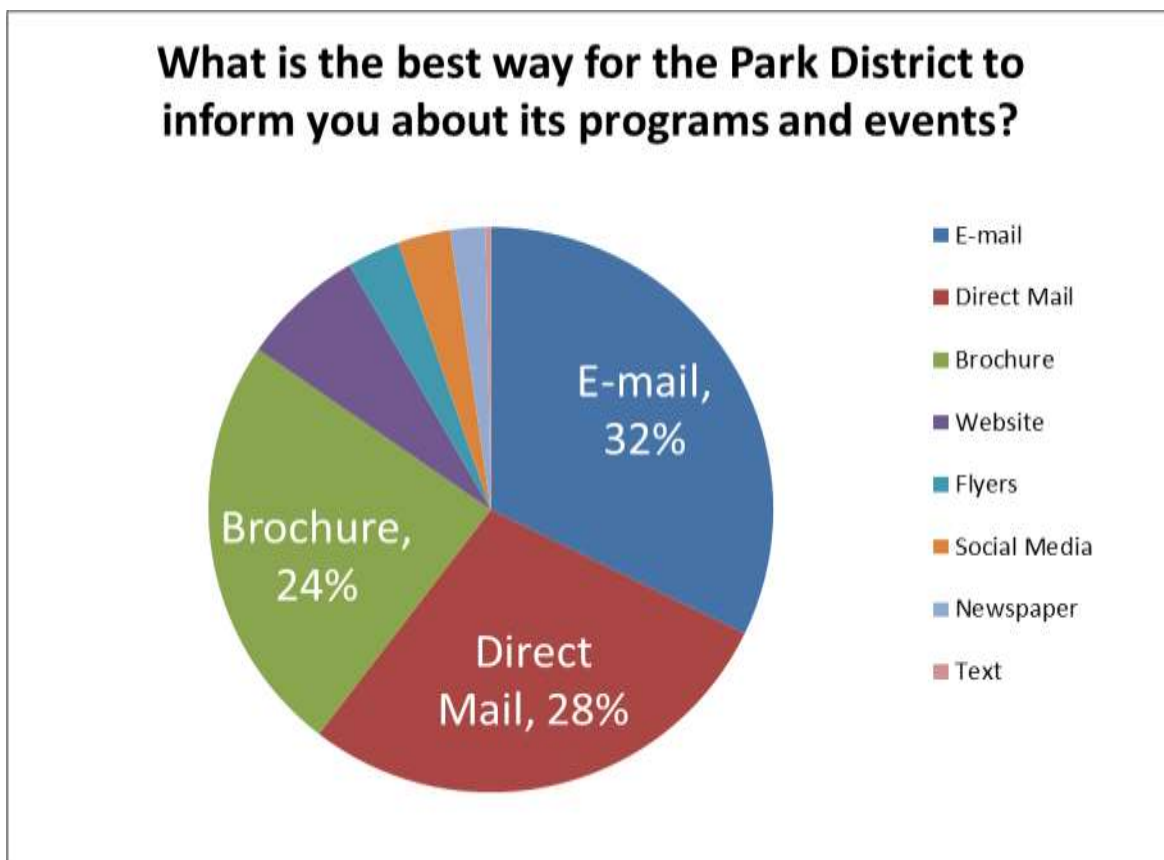
If yes, for what reasons?*

Price	47%
Location	32%
Amenities	40%
Equipment	29%
Hours	27%

**totals are greater than 100% due to "all that apply"*

What is the best way for the Park District to inform you about its programs and events?

Brochure	24%
Website	7%
Schools	0%
E-mail	32%
Newspaper	2%
Flyers	3%
Social media (Facebook, etc.)	3%
Text	0.3%
Phone	0%
Direct mail	28%



In your opinion, is the Park District a valuable asset to the community?

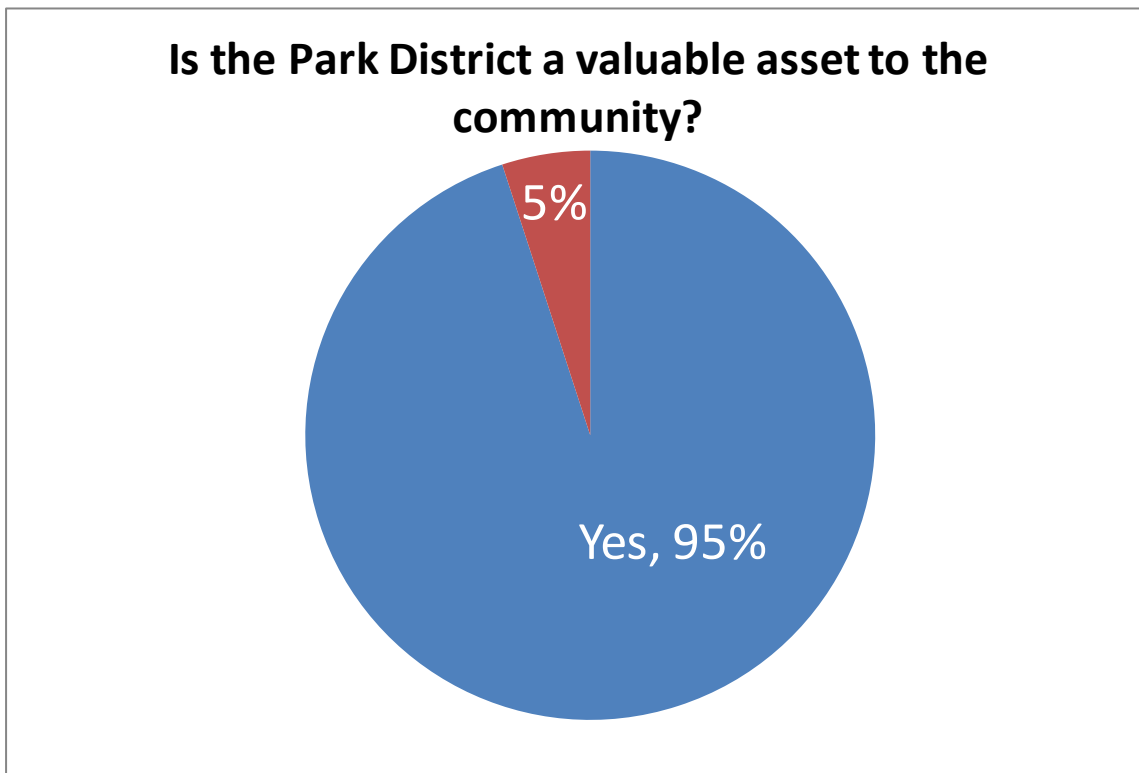
Yes	95%
No	5%

Please answer:

If yes, why? see appendix for details

The most common responses were: Programming; Facilities and programs offered; Convenience; Brings community together; Adds value to our community; Facilities and programs; Location.

If no, why not? see appendix for details



Please rate your satisfaction with the following:

	N/A	Completely Dissatisfied	Somewhat Dissatisfied	Neutral	Somewhat Satisfied	Completely Satisfied
Park district customer service	14%	3%	5%	15%	24%	39%
Quality of instruction in the preschool	78%	1%	1%	5%	4%	12%
Website - ease of use	27%	3%	9%	20%	24%	16%
Condition of the CORE indoor pool	47%	2%	4%	10%	17%	20%
Condition of the outdoor pool	48%	3%	5%	9%	17%	18%
Condition of the CORE	23%	3%	2%	8%	25%	39%
Amenities at the CORE	25%	2%	5%	11%	27%	29%
Park safety/security	18%	3%	3%	17%	26%	34%
Park playground equipment	36%	2%	3%	13%	24%	22%
Maintenance of park district properties	13%	2%	4%	12%	35%	33%
Program fees	13%	9%	11%	19%	30%	17%
Conditions of indoor facilities	18%	2%	3%	12%	32%	33%
Times of programs	23%	5%	12%	19%	25%	17%
Variety of programs	20%	4%	9%	17%	30%	20%
Quality of programs	25%	2%	5%	18%	27%	23%
Program registration process	22%	2%	4%	18%	29%	25%
Knowledgeable instructors	29%	3%	3%	17%	23%	26%

If dissatisfied with any of the above, please comment: *see appendix for details*
The most common responses were: cost, times, pool is too cold, website hard to navigate

Please rate your satisfaction with the following:

(Data is listed only from respondents who provided a satisfaction rating).

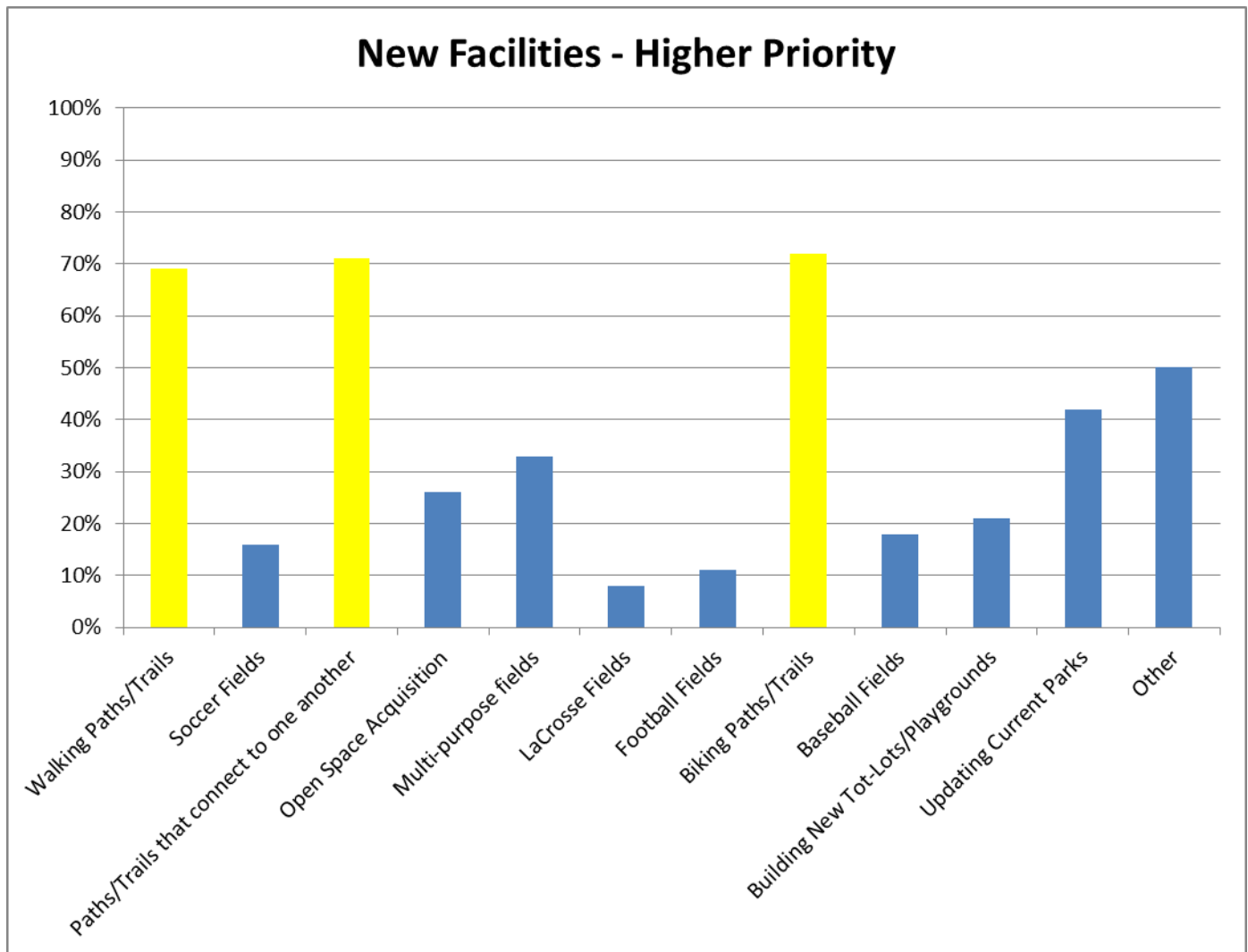
	Completely Dissatisfied	Somewhat Dissatisfied	Neutral	Somewhat Satisfied	Completely Satisfied
Park district customer service	3%	6%	17%	28%	45%
Quality of instruction in the preschool	3%	3%	23%	17%	54%
Website - ease of use	4%	13%	28%	34%	22%
Condition of the CORE indoor pool	4%	7%	18%	32%	38%
Condition of the outdoor pool	6%	10%	17%	32%	35%
Condition of the CORE	3%	3%	10%	32%	51%
Amenities at the CORE	3%	7%	15%	36%	39%
Park safety/security	3%	3%	20%	31%	42%
Park playground equipment	3%	5%	20%	38%	35%
Maintenance of park district properties	3%	4%	14%	40%	39%
Program fees	10%	13%	22%	35%	20%
Conditions of indoor facilities	3%	3%	15%	39%	40%
Times of programs	7%	15%	24%	32%	22%
Variety of programs	5%	11%	21%	37%	25%
Quality of programs	3%	7%	24%	37%	30%
Program registration process	3%	5%	24%	37%	32%
Knowledgeable instructors	4%	4%	24%	32%	36%

If dissatisfied with any of the above, please comment: *see appendix for details*

What types of new facilities do you think are most needed in the Lemont Park District?

	Higher Priority	Lower Priority	Don't need
Walking Paths/Trails	69%	18%	14%
Soccer Fields	16%	41%	42%
Paths/Trails that connect to one another	71%	17%	12%
Open Space ("flat space") Acquisition	26%	38%	35%
Multi-purpose Fields	33%	41%	26%
LaCrosse Fields	8%	45%	46%
Football Fields	11%	45%	44%
Biking Paths/Trails	72%	18%	11%
Baseball Fields	18%	45%	37%
Building New Tot-Lots/Playgrounds	21%	43%	36%
Updating Current Parks	42%	42%	16%
Other	50%	13%	38%

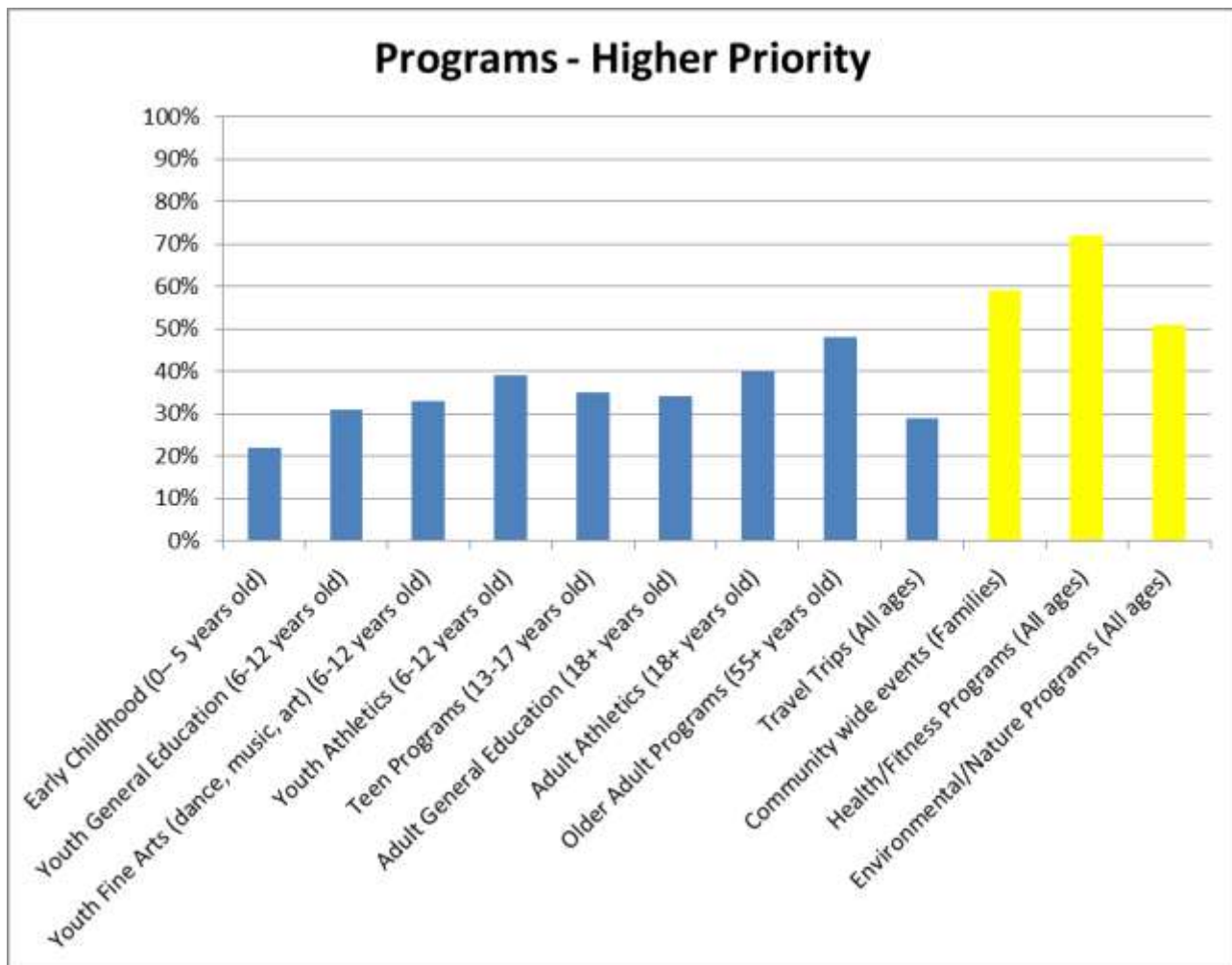
If you chose other, please specify: *see appendix for details*



What types of programs are you interested in?

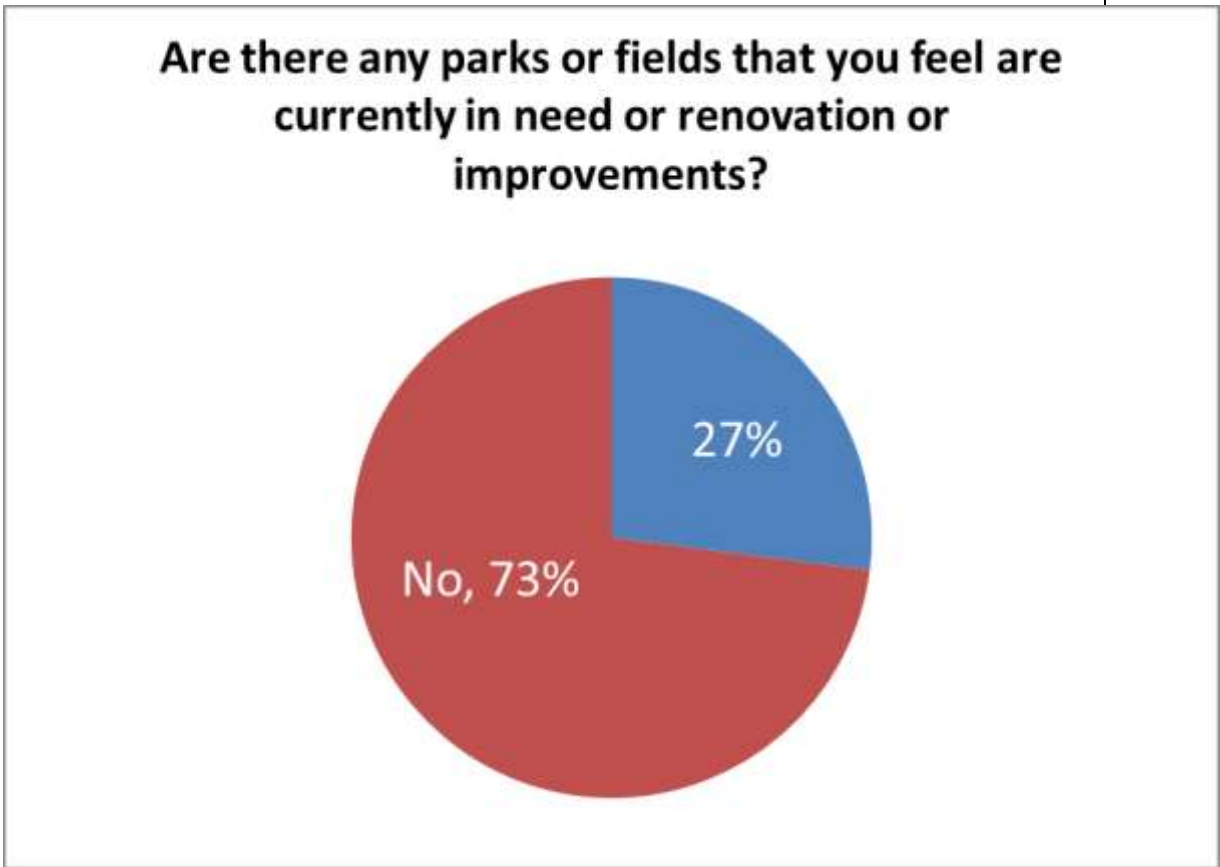
	Higher Priority	Lower Priority	Don't need
Early Childhood (0– 5 years old)	22%	17%	61%
Youth General Education (6-12 years old)	31%	20%	49%
Youth Fine Arts (dance, music, art) (6-12 years old)	33%	21%	46%
Youth Athletics (6-12 years old)	39%	18%	43%
Teen Programs (13-17 years old)	35%	24%	41%
Adult General Education (18+ years old)	34%	36%	30%
Adult Athletics (18+ years old)	40%	37%	22%
Older Adult Programs (55+ years old)	48%	29%	24%
Travel Trips (All ages)	29%	36%	35%
Community wide events (Families)	59%	25%	16%
Health/Fitness Programs (All ages)	72%	19%	8%
Environmental/Nature Programs (All ages)	51%	32%	17%

What new or additional programs or classes would you like the Lemont Park District to offer?
see appendix for details



Are there any parks or fields that you feel are currently in need of renovation or improvement?

Yes	27%
No	73%



Please answer:

If yes, which parks or fields: *see appendix for details*

If yes, what types of amenities would you like to see? *see appendix for details*

Please rate the quality of the following programs and/or events

	Do not attend	Excellent	Good	Neutral	Fair	Poor
Preschool	84%	9%	4%	2%	0.3%	0.3%
Firework Display	29%	49%	18%	3%	0.4%	0.3%
Movie in the park events	62%	14%	19%	4%	1%	0.1%
Music in the park events	64%	14%	15%	6%	1%	0.1%
Day camp	86%	2%	6%	4%	1%	0.4%
Freedom Run	76%	10%	10%	4%	0.4%	0.1%
Fall Fest	64%	13%	16%	5%	1%	1%
Breakfast with Santa	82%	6%	6%	5%	1%	1%

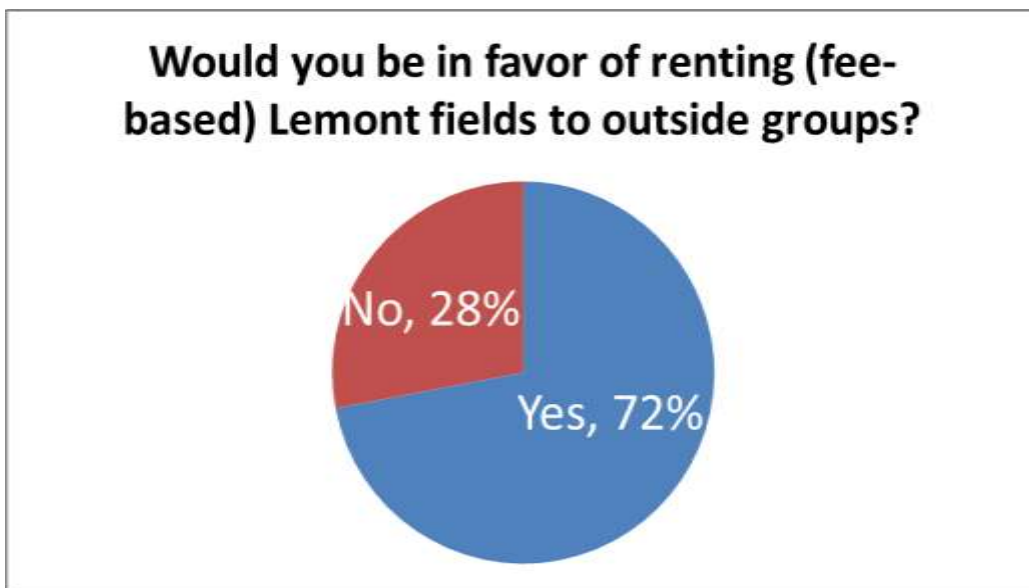
Please rate the quality of the following programs and/or events

(Data is listed only from respondents who attended these events.)

	Excellent	Good	Neutral	Fair	Poor
Preschool	59%	27%	11%	2%	2%
Firework Display	69%	26%	4%	1%	0%
Movie in the park events	37%	50%	12%	1%	0%
Music in the park events	38%	42%	17%	2%	0%
Day camp	17%	43%	30%	6%	3%
Freedom Run	40%	42%	15%	2%	1%
Fall Fest	37%	44%	13%	4%	2%
Breakfast with Santa	35%	31%	26%	5%	3%

Would you be in favor of renting (fee-based) Lemont fields to outside groups (i.e. travel leagues)?

Yes	72%
No	28%



Please share any advantages or opportunities you might see for the Lemont Park District to partner more with the Village, Township, School Districts or other community agencies:
see appendix for details

Are you aware of The Lemont Park Foundation and the Helping Hand Award program in place to serve individuals with significant financial needs?

Yes	23%
No	77%

How often do you visit the downtown Lemont area?

Never	3%
Less than once a month	25%
Once a month	22%
2-3 times per month	27%
4 or more times per month	23%

What are some reasons that may have prevented you or a member of your household from participating in recreation programs and services provided by the park district?*

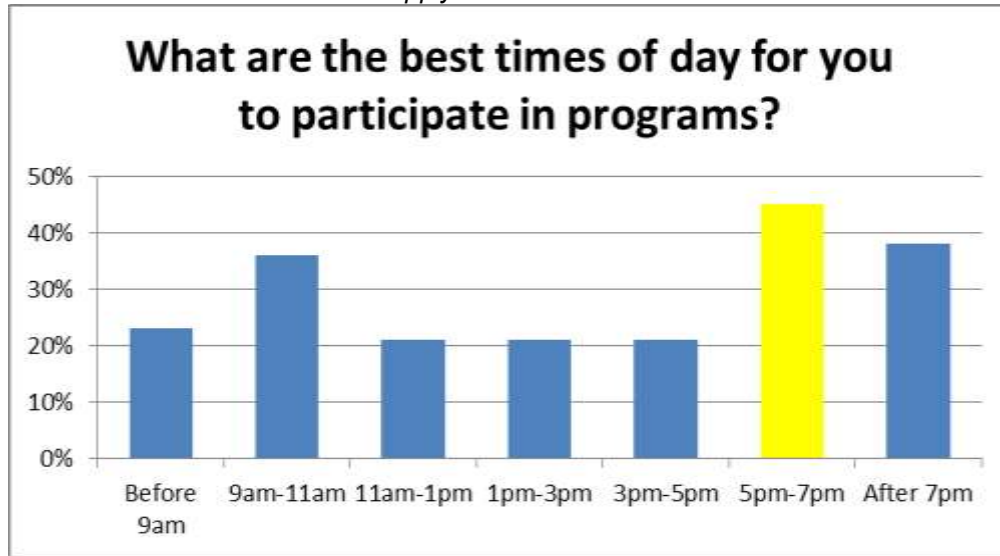
I don't have time	34%
Transportation difficulties	3%
Registration process is difficult	2%
I do not know what is being offered	17%
Fees are too high for me	31%
Inconvenient program location	2%
Parks equipment poorly maintained	1%
I participate at another agency	9%
Lack of programs I'm interested in	35%
Classes are cancelled	12%
Classes are full (limited enrollment)	10%
Other (please specify) <i>see appendix for details</i>	16%

**totals are greater than 100% due to "all that apply"*

What are the best times of day for you to participate in programs?*

Before 9am	23%
9am-11am	36%
11am-1pm	21%
1pm-3pm	21%
3pm-5pm	21%
5pm-7pm	45%
After 7pm	38%

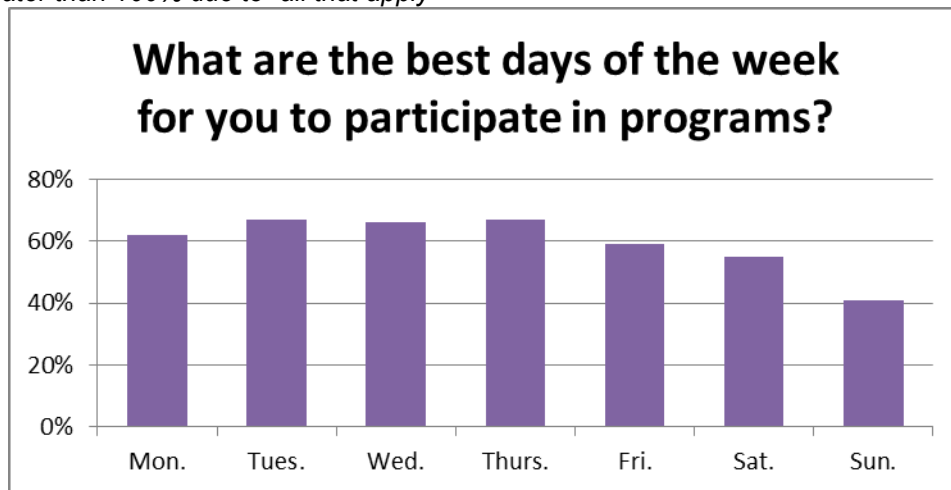
**totals are greater than 100% due to "all that apply"*



What are the best days of the week for you to participate in programs?*

Mon.	62%
Tues.	67%
Wed.	66%
Thurs.	67%
Fri.	59%
Sat.	55%
Sun.	41%

**totals are greater than 100% due to "all that apply"*



Additional Comments: *see appendix for details*

Gender

Male	36%
Female	64%

Your employment:

Employed	60%
Homemaker	10%
Retired	26%
Not Employed	2%
Other	2%

How long have you lived in Lemont?

< 1 yr.	1%
1-3 yrs.	5%
4-5 yrs.	5%
6-10 yrs.	15%
> 10 yrs.	73%

How many people live in your household?

1	9%
2	34%
3	15%
4	23%
> 4	19%

How many are under 18 years old in your household?

0	56%
1	11%
2	20%
3	9%
4	3%
> 4	1%

Annual Household Income:

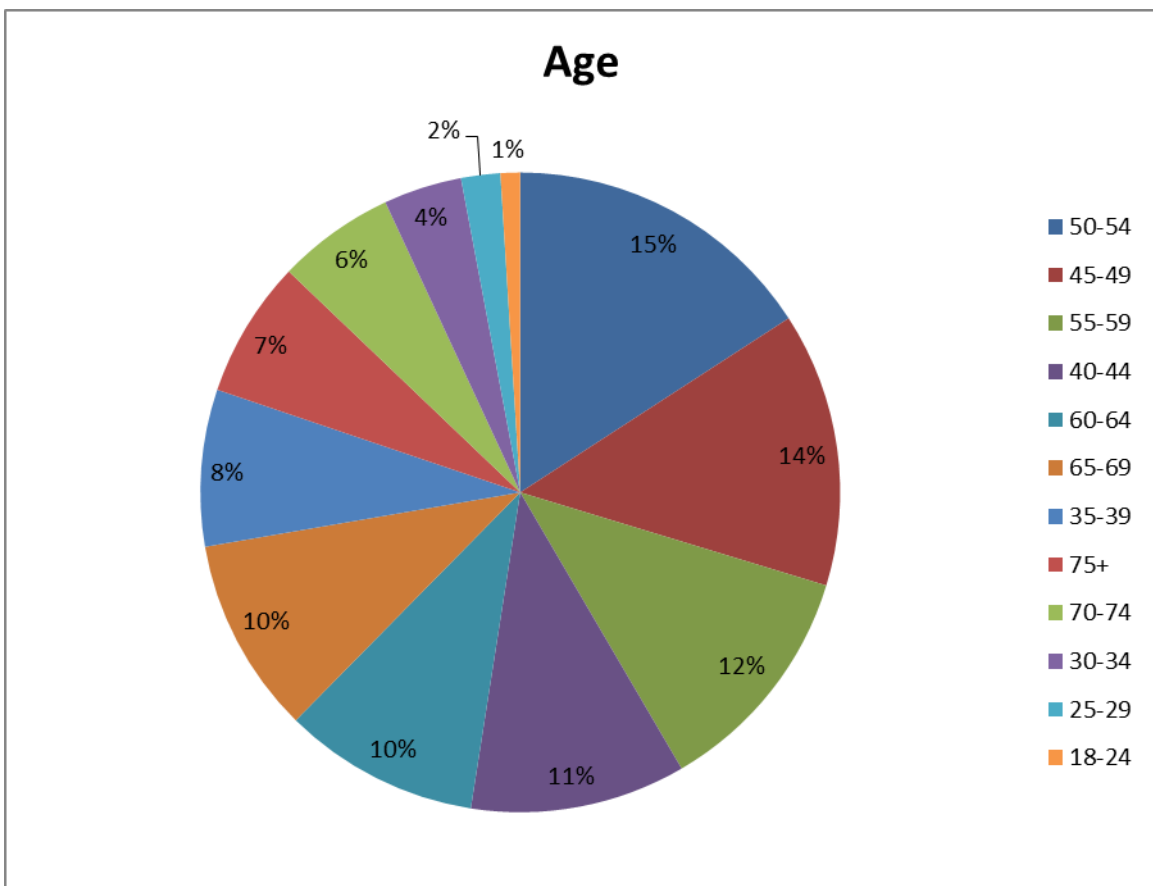
<\$50k	13%
\$51-\$75k	14%
\$76-\$100k	20%
\$101-\$150k	27%
\$151-\$200k	13%
\$201k+	13%

Which category best applies to you?

White or Caucasian	97%
Black or African American	0.1%
American Indian or Alaska Native	0%
Asian	1%
Hispanic or Latino	2%
Native Hawaiian or Other Pacific Islander	0.1%

What is your age?

18-24	1%
25-29	2%
30-34	4%
35-39	8%
40-44	11%
45-49	14%
50-54	16%
55-59	12%
60-64	10%
65-69	10%
70-74	6%
75+	7%



RESULTS – CROSS TABULATIONS

Data was cross tabulated by various demographic categories. The following line items indicate correlations or themes in the cross tabulation data.

Parks

- Respondents with children are more likely to visit Bambrick Park than those with no children.
- Those with a higher income are more likely to visit Bambrick Park.
- Those who are aged 40-49 are more likely to visit Bambrick Park.
- Respondents who have lived in Lemont for 0-5 years are more likely to list “building new tot lots/playgrounds” as a higher priority.
- Respondents with children are more likely to feel improvements need to be made to the parks or fields.

The CORE

- Those who have lived in Lemont for 6-10 years are more likely to use CORE facilities than those who have lived in Lemont less than 6 years or more than 10 years.
- Those with children are more likely to use the CORE’s programs/classes, indoor pool and fitness center.
- Those aged 18-39 are most likely to be a member of the CORE.

Centennial Outdoor Aquatic Center (Outdoor Pool)

- Respondents with children are more likely to use the outdoor pool than those without children.
- Respondents between the ages of 18-49 are more likely to use the outdoor pool.

Satisfaction

- Respondents with children are more likely to be satisfied with the park district versus those with no children.
- Respondents who have lived in Lemont for more than 10 years are more likely to be less satisfied than those who are newer to the community.

Days and Times

- The best days are times, when cross tabulated are:
 - 9am-11am – Monday, Tuesday, Wednesday, Thursday, Friday
 - 5pm-7pm, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday
 - After 7pm – Saturday

RESULTS – FOCUS GROUPS

As a component of the community needs assessment, focus groups were conducted to gather qualitative feedback from the community on various aspects of the park district.

Dr. Lyle L. Hicks, Executive Director, Center for Innovation and Leadership, University of St. Francis and Mrs. Jackie Bersano, Community Partnership Manager, University of St. Francis, facilitated two focus groups held on January 28, 2013 and January 30, 2013. The purpose of the focus group discussions were to obtain feedback from residents of the community served by the park district and identify strengths and weaknesses/challenges of programs, services, and facilities; and to provide input on the future direction of the park district.

Each session was approximately sixty (60) minutes in length. The discussion topics included response categories for: programs, services, staff, and facilities.

Most participants strongly agree or agree that youth programming and customer service are two major strengths of the park district. They find administrative staff to be helpful, attentive and readily available to answer questions. Participants also indicated that special event planning (i.e. Easter, Halloween, and other holiday events/programs) are well attended and the park district offers a variety of special event programming for families.

Another strength of the park district is the partnership program with other park districts where Lemont residents are able to use and take advantage of neighboring park district facilities and programs. However, some residents indicated that not many residents served by the neighboring park districts make use of Lemont Park District facilities. Also, focus group participants indicate that even though the size of Lemont Park District is small compared to neighboring park districts such as Bloomingdale Park District or Roselle Park District, it promotes a sense of community and stability to residents.

One of the challenges facing the park district is to be able to maximize the use of technology. For example, most participants suggested the park district needs to upgrade its web site, make better use of online registration, and implement additional marketing strategies which make use of electronic media capabilities. Other suggestions from focus group participants indicate there is a need to offer more programming for seniors; and a need to work more closely with the Lemont School District to be able to offer more after school programming for children.

Other challenges facing the park district involve making improvements in open space areas such as creating more walking paths in parks, improving the maintenance of ball fields, tennis courts, picnic and playground areas. In general, most participants indicated that the main recreation building and its facilities are well maintained, but expressed concern over the safety and maintenance of open space areas.

The majority of focus group participants that participate in recreation programs are satisfied with the quality and knowledge of program instructors. Some participants expressed there may be a need for the park district to upgrade the level of training for volunteers and coaches participating in youth sports.

Potential action steps and priorities listed by focus group participants indicate there is a need to:

- develop a communication and marketing plan,
- review both risk management plan and deferred maintenance plan procedures,
- find other funding sources, and
- focus on small projects to build success but do not put a strain on the budget.

Overall, focus group participants stated they are satisfied with park district leadership and quality of programs offered.

Overview: There were a total of 11 people participating in the focus group sessions.

Attendees included residents who:

- Participate in senior citizen fitness activities and attend special events,
- Have children who participate in swim classes, attend pre-school programs, and are heavy users of other children oriented programs, and
- Participate in adult fitness classes, play racquet ball, make use of all CORE facilities, use outdoor park areas, participate in family oriented activities and take advantage of summer programming.

Strengths of the Lemont Park District:

- CORE and all facilities
- Walking Track
- Senior Expo's
- Adult fitness programs
- Men's basketball league
- Pre-school program and early childhood programming
- Community Center staff
- Facilities and parks are well maintained and clean
- Marketing brochures
- Board of Commissioners
- Special Events
- Fee structure is a bargain
- Quality and diversity of programs

Areas of Improvement/Concerns:

- Lack of transportation for seniors to be able to participate in LPD programs
- CORE swimming pool design is not "senior" citizen (i.e. users from Franciscan Village cannot get in or out of the pool) or "special" needs friendly
- Need to develop more collaborative relationships with other municipality organizations, businesses, school district and non-for profit agencies
- There should be more focus on "public" recreation philosophy versus "commercial" recreation philosophy – Does special interest get in the way of serving the needs of the residential community?
- Collaborations with other area park districts on developing partnerships
- Customer service training for front desk staff at Continental/CORE facilities

Opportunities:

- Potential for creating more walking trails, bike paths and connecting and/or developing regional open space areas.
- Sponsorship/Partnership development
- Alternative approaches to different types of CORE membership and Family packages
- Form partnerships for grant development for LPD projects/programs
- Map of open space – “Discover Lemont Outdoors”
- Create a multiple organization web site which would include various organizational programming, services, events, projects, special events, etc.
- Continue to explore alternative approaches to community development with various stakeholders and “interest” groups
- Meet with health care systems vying for space in Lemont
- Explore use of open space areas, land acquisition, and grant development
- Create themes that community stake holders can buy into such as a focus on child hood obesity and access to healthy nutrition, community gardening, concerts in the park, and etc.

APPENDIX

In your opinion, is the Park District a valuable asset to the community? If yes, why?

A lot of activity going on there but getting expensive
A must have for a community
A park district is a sports complex (not)
A place to keep fit and enjoy during the year
Absolutely necessary to give our citizens recreational outlets for fun and good health reasons
Access to local programs and activities
Accessible, and quality exercise location
Activities also add to the township
Activities - fun, children and families
Activity for all ages
Activity, health

Adds value to our community (14)

All people - young and old - need the opportunity to engage in all types of activities, for health and social needs
All the above facilities
An alternative to costly entertainment
Availability at our pace
Availability of services
Beautiful facility (2)
Because it affords our community a place to exercise and play
Because of all the events
Because of the demands of the youth sports
Because the park district is part of our commons. It is important to have a public service which brings community together. We have great parks in town. More than ever we need places to bring our families which are not for profit.
Because we pay a huge amount in our property taxes for parks, we need them for our mental and physical health

Brings community together (16)

But funds spent inappropriately
But the cost is too high for family membership
But very poorly run, 20 million in debt, 6 million in pension funding - too many people employed in there - two people in offices just to keep each other company
Can serve almost everyone in the community
Center of our kids' lives
Children don't play outside like they used to - need organized activities
Children need it as well as us adults
Children's activities (3)
Classes
Community involvement
Community pool and classes

Convenience (19)

Dance programs
Dolphins Bball etc.
Don't have to pay to go outside Lemont
Equipment
Especially with young children
Every community needs a center for activities, social events, fitness, etc. - it is the very essence and foundation of the community
Every town should have a park district (2)
Exercise, social opportunities
Exposes kids and adults to activities and sports

Facilities (33)

Facilities and programs offered (13)

Families
Family oriented activities and recreation (3)
Fitness classes for entire family
Fitness and recreation
Fitness, family fun, social
For family/community/much needed activities
For kid's activities

For the children
 Free indoor track and a good place to come to work out
 Gets people out
 Gets you entertained in many different ways
 Give all people a place to go
 Gives a variety of ages many recreational opportunities (2)
 Gives community a place to gather
 Gives good quality services at a great price
 Gives kids something to do (3)
 Gives us a place to enjoy the community with neighbors
 Good for kids
 Good for young and old and gains interest in the community
 Good place to exercise
 Good to have parks around the community
 Great area for all ages
 Great classes & instructors
 Great community participation and social area too
 Great fitness classes at various times
 Great for families, but our kids now college aged
 Great for kids
 Great place for the kids - they need to expand the indoor pool
 Great place to relax, have our kids involved
 Great place to spend leisure time and proximity
 Great programs and instructors - loved Early Childhood
 Great quality and accessibility
 Great services
 Great way to connect with neighbors and others from the town; feel like your money is going back into the community
 Great when I had younger children
 Green space and activities
 Green space and recreation are healthy both mentally and physically
 Has everything
 Has lots of parks & a great pool for the summer!
 Have a place for children to play and adults to enjoy - part of community
 Having these services is wonderful for the community
 Health (2)
 Health, helps keep community, house value
 Health/wellness, education, socialization
 Help kids and parents at low cost, healthy alteration during summer to the time
 Helps add to the physical well-being of residents - many communities have no such options
 Helps children physically active
 I exercise there regularly- very convenient!
 I think it's great for the kids and parents to have something to do, and some place to go
 I worked here for 16 yrs. love our parks
 I would go to the Core, but I go to the same health club that my grandchildren belong to
 If properly managed
 Important for young children-families
 Includes activities for all ages to keep residents active
 Indoors
 Indoor track and pool (2)
 It promotes a healthy lifestyle and community spirit
 It allows children to do activities as well as the adults
 It allows for activities for adults and children right in our community
 It allows the community to stay fit and keep healthy for all age groups, gives kids a chance to play sports and develop athletically
 It enables people to have affordable programs for fitness, friendship, fun and more
 It fits a necessary service niche
 It gives everyone a place to go to have fun, it is great to see so many kids there playing different sports
 It gives families opportunities to spend time together doing fun and educational activities
 It gives kids enough choices of things to do to keep out of trouble
 It gives me a place to walk safely

It gives people a place to go & meet people
 It gives people ways for extra things to do for healthy lives
 It has (almost) all of the amenities the town needs
 It has a lot to offer 2nd seems well ran
 It has everything a park district should have
 It is a great place for the community to come together in many different ways
 It is a place for people of all ages to go through and safely enjoy indoor and outdoor activities
 It is affordable, and caters to customers
 It is awesome
 It is used by toddlers, teens and elderly - we all need it
 It is very functional, great classes
 It offers a close place for the kids to stay active
 It offers diverse program for young families with money
 It offers everyone to have the opportunity to stay health and active
 It offers great events
 It offers exercising for all age groups of Lemont
 It promotes healthy lifestyles, a place to meet people/ neighbors, gives kids something positive to do
 It provides a lot of activities for kid and adults
 It provides activities for all ages
 It provides great activities for families which I love
 It provides a fun environment that is close to home
 It provides opportunities for my family to learn and exercise
 It provides quality, affordable programs and facilities for all Lemont residents
 It provides so much for the whole family to enjoy
 It provides the family a safe place to do activities we like
 It provides wellness services and places for children to meet and play
 It provides youth activities
 It seems like a great family place - plan on joining as we just recently moved here
 It supplies activities, health care and useable facilities
 It's a place for people to meet + improve themselves
 It's a place where people can be active connect with others
 It's a valuable resource for activities
 It's an area that benefits each resident of Lemont with an opportunity for outdoor and indoor recreation
 It's great for kids! I have 3 of them
 It's nice to have so much to do
 It's nice, available and convenient
 It's part of our community's infrastructure - Adults need a place to workout and kids need the classes
 It's the heart of the community!
 I would like to see a monthly dance for high school students - charge admission, check Lemont HS ID, have chaperones at exits to keep students from letting others in and once in no in/out privileges; Sell refreshment/snacks, get local bands or djs
 Just use bike path
 Keep people healthy
 Keeps community active and social
 Keeps kids active
 Keeps kids busy
 Keeps my granddaughters fit - she enjoys it
 Keeps people active (3)
 Keeps people in community and dollars spent as well
 Kids learn from the classes
 Kids need outlets and the community needs to provide that and the park district is perfect organization to get that done
 Kids programs (2)
 Lemont has so little of everything that its nice to have some options
 Less expensive programs
Location (13)
 Lots for families
 Lots of kids in town need somewhere to go
 Lots of open space; encourages healthy lifestyle
 Lots of people I know go there
 Love all of it! when I retire, hope to use more

Love the pool; the classes are great
 Love water aerobics
 Makes it easier for seniors - have everything they need
 Makes the community better and home values higher
 Most of the people utilizing the facilities are residents of Lemont
 My children learn there, meet friends, and it brings a community together
 Need a place for fitness & good place to gather with friends
 Need for kids/families
 Need recreation for people
 Need something to do
 Nice properties, pretty well maintained
 Not only is it an amenity for the community, but it improves the users quality of life by helping them get in shape
 Offer and maintain facilities for Lemont residents
 Offer services not available elsewhere
 Offers lots of variety at a number of levels
 Offers opportunity to keep fit and have fun
 Offers residents a place to take part in activities they enjoy and meet other community members
 Offers various activities
 Okay, if you have children
 Only if we can pay for it
 Open space (2)
 Options for all ages (2)
 Options, alternatives, low cost
 Otherwise people will go to other PD or join a fitness center - we will lose revenue
 Our children and grandchildren use it a lot
 Outdoor pool and soccer/baseball fields
 Outreach to community
 Park district is a fabulous resource for health, recreation, social
 Parks & recreation
 Parks and recreation are important to a community
 Parks, events
 People could access to different social events within the community with affordable prices
 People of all ages need a vibrant community center and local park extremely important
 People of the community can meet and get acquainted
 Physical activity (2)
 Physical fitness (2)
 Place for exercise and sports
 Place for family + friends to meet
 Place for me & the kids to do things together and stay fit
Programming (59)
 Promotes active lifestyle (2)
 Promotes sense of community for our kids
 Provide activities for community residents
 Provide recreation and learning opportunities
 Provide services other private businesses do in multiple locations
 Provides a good product for all citizens
 Provides a lot of family activities
 Provides a needed service to people of all ages in our community
 Provides a place for fitness and social gathering
 Provides a safe environment for kids
 Provides a sense of community
 Provides access to local residents, keeps kids in the neighborhood
 Provides activities (3)
Provides affordable programs/facilities/events (12)
 provides an outlet for residents to meet who have a similar interest
 Provides classes and facilities in Lemont
 Provides fitness and athletic facilities
 Provides limitless opportunities for all ages in the community
 Provides many activities

Provides open space
 Provides opportunities to develop interests and abilities
 Provides our kids with many activities in which to keep them busy in
 Provides places to play for the kids
 Provides recreation facilities (2)
 Provides unique opportunities for everyone
 Provides useful services
 Provides wonderful family activities; more than most other communities offer - Thank you
 Provides worthwhile activities
 Providing good services to community
 Providing picnic area
 Reasonable cost, great facilities & employees
 Reasonably prices and easily accessible to equipment
 Recreation (3)
 Residents need places to swim, meet, have sports, picnic
 Running track is great
 Sense of community - activities
 Services and programs offered
 Should concentrate on more outdoor and nature instead of spending money on more buildings not needed
 Shows tax dollars well spent
 Some citizens use the facilities
 Something for all ages
 Something to do
 Sports fields for the kids
 Stay up with the times
 Supplies needed activities
 The aquatic fitness classes are great
 The classes and activities always geared towards the family
 The community is better when we come together - Park District works in this way
 The district has many good programs for the children
 The facilities are equal to a private club
 The fitness center and classes are excellent

 The only pitfall I see is if inside agendas and town politics are pushed too overtly; Relationship building has big potential here and is also a definite plus, which must be allowed to happen organically. Also, ALL receptionists should smile and welcome guests and therefore I am advocating that the Core better utilize their younger female staff and re-educate the older female staff who work the front desk on the customer service experience.
 The Park District supplies much needed classes, athletic opportunities, and education to the community
 The PD offers many activities and programs for people of all ages - it is invaluable and I wish we could make more use of it
 The services it provides
 The small parks throughout town
 The walking track keeps me health
 There are a lot of options
 To bring new residents and guests
 To help us to be physically fit
 To keep your body fit
 Upkeep of parks, community fitness center and pool, preschool program
 Valuable amenities/services if run well
 Valuable for kids
 Variety of exercise opportunities available
 Variety of parks
 Vehicle for a healthy lifestyle for your family
 We are an active family which participates year round
 We are old and we need to keep moving
 We enjoy the offerings very much
 We have three active children; offers them something to do
 We love it
 We need an organization to take care of our communal recreation spaces.
 We take advantage of all that the PD offers; the convenience and price cannot be beat
 We use many of the services regularly

We use the pool and parks
 Well kept
 Well run activities for all ages
 When I participated in a lot of activities - don't stop
 When my children were younger it was a Godsend
 Yes, classes are popular, fitness area is usually busy
 Youth sports

In your opinion, is the Park District a valuable asset to the community? If no, why not?

Age	Lack of Cardio equipment
Burden on tax payers (3)	Need warm water
Cost (12)	Not valuable when cannot operate within budget
Courts booked, pool disappointing	Overspending
Duplicative of other area facilities	Times
Facilities outdated (2)	Too few programs for older people (2)
Health clubs should be private sector (2)	Value PD, but value other things more
Hours	Waste of tax money (4)
Indoor pool a waste	

Rate your satisfaction. If dissatisfied with any of the above, please comment:

Adult evening swim	Need park downtown
Adult programs - crafts	Need parks with live music
Amenities	Need room for Tops
Are good	Need sidewalk by Centennial Pool
Arthritis water class w/qualified instructor	Need trash can by door of indoor pool
Better fitness class equipment (3)	Needs maintenance and repair
Cleanliness of CORE (1)	No climbing wall
Cleanliness of equipment (2)	No longer use
Cleanliness of exercise mats	Not enough 7-13 year old programs
Cleanliness of locker rooms/showers (2)	Nothing for older kids at pool
CORE is too crowded	Online class registration (3)
CORE should allow students on competitive team to use the fitness equipment, w/o the class for younger athletes.	Open gym hours for children
Cost (49)	Outdoor pool disappointing (3)
Crime at Derby Park	Park in Carriage Ridge is awful
Debt & Pensions	Park with some characters
Disappointed in programs	Parks need attention
Do not accept cash	Parks need new equipment (2)
Do not use	Parks need surveillance cameras
Doors to toilets for handicapped	Pool and shower cleanliness
Enforce rules @ CORE indoor track (2)	Pool is dirty (2)
Fees went up, but see no new stuff	Pool is disappointing (2)
Fights in main gym	Pool is not adult friendly (2)
Have not used	Pool is too cold (22)
Landscaping	Pool water too high (2)
Larger outdoor pool	Poorly run
Limited access to pool	Program did not meet expectations
Locker rooms need improvement	Program reg. needs work
Machines need timely maintenance (2)	Programs often cancelled
More adult programs and trips	Quality of customer service (10)
More aquatic features	Quality of instruction (15)
More classes @ CORE (3)	Rarely use playgrounds
More early childhood classes	Registration process difficult (2)
More free weights	Rooms too small (2)
More open gym for members	Rooms too small for fitness classes (5)
More seating at the indoor pool	Seating near pool
	Security issues (3)

More things for older children
 Need an ice rink
 Need better parking and walkways
 Need better senior/handicap facilities at pool
 Need dressing rooms and stools in every shower stall
 Need lanes for swimming
 Need low impact exercise classes
Need more classes/variety (10)
 Need more CORE equipment (2)
 Need more for 7-10 age
 Need more for younger kids
 Need more seating by outdoor pool
 Need more senior programs (5)
 Need more spin bikes (2)
 Need more weights for machines

Self-cleaning method of reusing sweaty towels is gross
 Sign-up/payment process is difficult
 Some equipment cannot be used when the sun is out
 Steam and/or sauna
 Stop spending money you do not have
 Stop using salt in pool water
 These facilities should not be run by park district
Times (41)
 Too small
 Unsafe park equipment
 Update Santos/dugouts
Website hard to navigate (15)
 You and your crew are using the law to steal from us
 Zumba

**What types of new facilities do you think are most needed in the Lemont Park District?
 If you chose other, please specify:**

Additional parking @ Northview	Larger indoor pool
Adult softball field with lights	Leave wooded areas for wildlife
All is fine	More football fields
Bambrick - something for siblings to do & washrooms	More handi-capped/senior friendly areas
Beach volleyball	More open gym time
Better outdoor pool/waterpark (2)	Mountain bike path
Bike paths (2)	No new facilities/taxes
Climbing wall (2)	Obstacle course
Connecting walking/biking paths - as promised	Outdoor ice rink
Develop quarry area (3)	Outdoor pool
Do not raise taxes	Outdoor volleyball
Dog park (2)	Painting
Equestrian center	Park in Mayfair Estates (2)
Hot yoga or Birkam	Physical therapy pool
Ice Rink (4)	Picnic & nature preserves with environmental programs
Indoor baseball	Room for fitness classes
Indoor dog/walking area (2)	Room for tops
Indoor ice rink (4)	Senior trips
Indoor pool (not laps) with diving well	Something geared just for adults
Indoor soccer fields	Splash pad (3)
Indoor space for families	Tai Chi for Seniors
Indoor sports complex	Tennis courts (3)
Indoor tennis (2)	Update Bambrick
Inline skating	Update CORE with sauna/steamroom (2)
Lacrosse field (3)	Walking paths/trails

What new or additional programs or classes would you like the Lemont Park District to offer?

"Free" night in gym	More classes for 0-5 year olds-evenings
Adult athletics-women	More classes for 12-16 year olds
Adult education	More classes/variety (3)
Aerobics-seniors	More classes/variety-evenings
All of the above	More downtown music nights
All other at Quarry Park	More family activities
All-age community programs	More fitness classes (3)
Allow 11/12 year old to join CORE	More for 0-12 year olds in summer
Aquaponics	More men in dance classes
Archery	More programs for 6-12 year olds

Art and music (3)
 Art-adults
 Arts/craft-kids (7)
 Badminton
 Basketball skills - 5-9 year olds
 Basketball-women
 Beauty/self-help
 Belly dance with good instructor
 Better dance program
 Bike club (2)
 Billiards/game room
 Birkam
 Book or recipe club
 Bowling-kids
 Bowling-seniors
 Bridge/card games (3)
 Camping/canoeing
 Canoeing
 Cardio classes
 Certificate classes
 Child friendly bathroom in pre-school area
 Clario class-better times
 Composting
 Computer education (3)
 Computer/robot programming/science based program
 Computers-seniors
 Conservation club
 Cooking (5)
 Cooking/baking
 Cooking-healthy
 Cooking-kids
 CPR/First-aid for adults
 Crafts
 Crafts-adults
 Cross fit classes (2)
 Cross fit classes-incl. in CORE membership
 Dance/fitness classes (3)
 Dance-adults (3)
 Dancing (6)
 Develop quarry area
 Different sports
 Different times and days
 Digital photography
 Dissatisfied with programs
 DIY classes
 DIY for seniors
 Dog programs (2)
 Drop-off circle for the PS
 Education classes-kids
 Enforce rules
 Family fitness
 Fencing
 Fine arts for younger children
 Fishing
 Fitness boot camps

More running events
 Motivation
 Mountain climbing
 Move employees to part-time, non-union to save money
 Music in the park
 Music together classes
 Music/theater-kids (4)
 Nature programs (5)
 Networking events for professionals/small business owners
 Night and weekend fitness classes
 None (5)
 Not sure
 Older adults helping w/ youth athletics as volunteer coaches
 Open 2 basketball courts Mondays 6-10 PM
 Open swim at indoor pool
 Outdoor education (2)
 Outdoor ice rink
 Painting clothes
 Park in new subdivision on 131st and Parker
 Pet classes
 Photography
 Pickleball
 Pilates (4)
 Pilates with machines
 Pom pom class during school year
 Pool activities
 Pottery
 Prairie programs
 Pre-school library
 Programming that bring different types of kids together
 Programs for disabled adults @ Centennial
 Programs for teens-non-athletic
 Promote bike paths
 Public art programs
 Quilting
 Racquetball-women
 Real art show
 Robotics
 Sailing
 Sauna/whirlpool (2)
 Senior fitness (9)
 Senior programs/classes (11)
 Senior swimming
 Sewing/knitting
 Ski club
 Smaller pre-school classes
 Soccer for 9 to 16 year olds
 Softball-women
 Speed walking
 Spin class
 Stained glass
 Step aerobics-evening/week-end
 Swimming camps
 Swimming classes-weekday morning
 Tai Chi (3)

Fitness/health
 Fitness-disabled
 Free evening aquatics
 Gardening
 Golf fitness classes
 Golf league
 Hackerspace/Makerspace
 Health lifestyle
 Heated pool
 High school sports league
 Hockey team
 Homeschool gym
 Horseback riding
 Hot yoga (4)
 Hula hoop
 Ice skating rink
 Ice skating-outdoor
 Indoor baseball practice area
 Indoor climbing wall
 Indoor dog park
 Indoor Lacrosse
 Indoor pool-evenings
 Indoor tennis
 Intro to sport shooting (USPSA, IDPA, GSSF events)
 Jazzercise
 Jewelry making/fixing
 Karate program needs permanent site
 Kayaking at quarry area
 Keeping dogs on leashes
 Kensington North
 Kick boxing (3)
 Lacrosse (2)
 Language classes (4)
 Larger class rooms at CORE (2)
 Later classes (2)
 Learning classes
 Less expensive memorial plaques/benches
 Lift chair for seniors to get in to pool
 Little league baseball lessons
 Longer swim classes
 Martial arts (2)
 Martial arts-adults
 More affordable classes
 More classes for 0-5 year olds (3)

Tai Chi-seniors
 Teach preschoolers about sun protection
 Teen activities
 Teen center/dances
 Teen programs that can earn them credit
 Tennis (3)
 Tennis-adults
 Theater for adults
 Theater/drama
 Toddler boys dance classes
 Toddler tumbling
 Tops
 Traditional parks-balance between sports & relaxation space
 Trips (4)
 Trips-senior (3)
 TRX training
 Tubing hill
 Volleyball
 Walking club (5)
 Walking paths
 Walking/biking paths
 Water aerobics
 Water aerobics-better times
 Water aerobics-evening (5)
 Water aerobics-senior (3)
 Water classes
 Water fitness-arthritis (2)
 Water polo for kids
 Weather info
 Weekend activities-dances?
 Weekly concert
 Women's health
 Women's self-defense
 Yoga (9)
 Yoga incl. in monthly fee (2)
 Yoga-early morning
 Yoga-evening
 Yoga-pre-natal
 Yoga-seniors
 Youth cooking
 Youth exercise
 Zumba (5)
 Zumba-seniors (2)

Are there any parks or fields that you feel are currently in need of renovation or improvement?

If yes, which parks or fields:

If yes, what types of amenities would you like to see?

Abbey Oaks	Update equipment (3) There is a huge bee problem in the fall (No comments given - 3)
Amberwood	Tennis court was partly designed & always standing water - please fix drainage
Ashbury Woods	Landscaping (2) Update equipment

Bambrick	<p>Additional trails that connect</p> <p>Bathrooms (9)</p> <p>Bleachers</p> <p>Center of quad, path to center needs improvement</p> <p>Concessions (11)</p> <p>Drainage for fields (6)</p> <p>Great facility- needs work - walkways, better setup</p> <p>Handicap-accessible restroom with service drive</p> <p>Improve fields (6)</p> <p>Lights (6)</p> <p>More frofing</p> <p>More interesting walk/bike path</p> <p>Multiple fields</p> <p>Multi-purpose football/Lacrosse fields with facilities</p> <p>Shade area (2)</p> <p>Shelter</p> <p>Soccer fields</p> <p>Upgrade of fences, structures</p> <p>Walking paths to fields</p> <p>Water fountains</p> <p>(No comments given - 2)</p>
Briarcliffe	<p>Basketball hoops, remove the useless dinosaur</p> <p>Tennis or basketball court, sponge asphalt, better equipment</p>
Brown Park	<p>More age appropriate things</p> <p>(No comment given - 1)</p>
Carriage Park	<p>Landscaping, update equipment</p>
Castle Park, Steeples	<p>Older kid stuff</p>
Centennial Park	<p>A big plain pool like we had before</p> <p>Benches</p> <p>Improve walking path (3)</p> <p>Improved fields (2)</p> <p>More trees, nature areas</p> <p>Replace trailer bathroom with permanent one, >1 men's toilet</p> <p>Shelters (2)</p> <p>Soccer fields</p> <p>Tennis court lights</p> <p>Working scoreboards for baseball and softball.</p> <p>(No comment given - 1)</p>
CORE	<p>Hot tubs/spas and sauna, with a fruit juice tiki bar</p> <p>Pool is too cold</p> <p>Rooms are too small</p> <p>Steps going into the indoor pool</p>
Covington	<p>Full size football field, Goal Posts, fields need to be leveled</p> <p>Soap dispensers bathrooms - there are sinks with no soap</p> <p>(No comment given - 1)</p>
Covington Knolls	<p>Multipurpose field, improvements for football, baseball, soccer</p> <p>More trees for shelter from the hot sun</p> <p>Needs garbage cans</p> <p>Younger children needs, small children can't play there</p>
Covington North	<p>Field improvement (2)</p> <p>Update equipment (2)</p>
Derby Park	<p>Better lighting and security</p> <p>Eliminate wood structures</p> <p>It is old and beat up</p> <p>Updated- not many changes. Maybe some adult things</p>

Dog Park	Larger area, better kept grounds, shade pavilion, water source
Kensington	More play equipment or basketball hoop
Lions Park	Needs to have foliage cleaned up, new basketball court
McCarthy Park	Safer parking Walking trail, update equipment
Northview	(No comment given - 1)
Rolling Meadows Park	Swings (No comment given - 1)
Santos	Field improvement (No comment given - 1)
Timberline Park	(No comment given - 1)
Train Park	I heard that is happening Reed train needs repairs New train, older kid stuff
Virginia Reed	Bathroom Just needs attention More age appropriate things More climbing equipment and jumping stuff Shade area Update equipment (6) (No comment given - 7)
Woodcrest subdivision	Add a swing please (No comment given - 1)
<i>All</i>	Take a look at the parks in Western Springs. They are older now, but one area offered the big little equipment together so all ages are in one spot. Use your imagination. Build it shaped like a ship. Like a tree house. Larger structures. Sprinkler park like Ty Warner. Nature center like Oak Brook Terrace. You could do so much around here. Update equipment (No comment given - 1)
<i>Baseball fields</i>	Bathroom facilities need better maintenance Fields do not drain well More bleachers More restroom options Something to help fields during draughts Are horrible to play; the volunteer coaches do 95% of the work (No comment given - 1)
<i>Soccer fields</i>	Bleachers No rocks on field Some of the fields are uneven, water collecting and dangerous (No comment given - 1)
<i>Misc.</i>	Bathrooms at racquetball building Cut grass low in Fall at Heritage Sanctuary for sledding Disappointed in outdoor pool - was expecting it to be more than it is preteens/teens still go to Orland & Bolingbrook Fields used were in bad shape for 2012 Heated outdoor pool Heritage Quarries area(s) and the Prairie area behind new village building, west side of Timberline I only know of one park off of McCarthy with a bathroom - need more with bathrooms! Ice rink/roller hockey rink Indoor activity center for rental use Looking for pre-school playground facilities Many could use landscape updates Many playgrounds - no wood chips--ecofriendly soft bedding at playgrounds

Need bathrooms
Need more for 5 and under children
Not sure of the name but the park on McCarthy near the high school needs some maintenance
Place toilets in most parks - have to run to McDonald's - some parks have very nice toilet facilities
Playground equipment for teens also
Port a potties at all parks
River Valley Fieldhouse; replace it or fix the floors and lights
Slow pitch softball fields with lights - evening fields
Tennis courts need wind screens
The Bowl
The make shift soccer field actually seems dangerous
The non-existent park in Mayfair Estates that has been promised for years...
The small park in Woodcrest needs some love
There are no parks/playgrounds near my subdivision and it would greatly help in bringing new families to the area.
They are in disrepair and very uninviting - embarrassing
This should be a constant, otherwise the parks look shabby, and people won't take their children to the parks to have fun
Trails at the prairie have lots of recyclable garbage
Updated equipment
We need a park or trails out by us! Been asking for over 27 years!

Please share any advantages or opportunities you might see for the Lemont Park District to partner more with the Village, Township, School Districts or other community agencies:

Able to stretch tax dollars/space
Absolutely not - incorporate as many entities which are considered to be "Lemont"
Additional revenue
Advantage - increased revenue and the opportunity to share the community with other individuals Disadvantage - possibility of facilities to be in use when residents would like to use them
Advantage - community cohesiveness - we need it
Advantages would be to have continuity within the programs, it may also give more publicity and greater turnout for activities
After school programs
Agree to share fields only if it does not take away from usage of fields for Lemont Little League - fields are scarce and it is difficult to reschedule rainouts or practices
All community agencies should be working together
All-star sports is wonderful
All the Village , Township and schools should be using the park district...the sports complex downtown is a REALLY bad idea and would end up hurting the parks as well as the taxpayers
Appears functioning well
Aren't they part of Lemont - why wouldn't you partner together in most things
As long as Lemont organizations are given priority and share the cost
Besides earth day, work with scouts and other groups to clean up Lemont on sides of roads, forests, etc.
Best use of taxpayers money by sharing with ALL taxing bodies - that's advantageous for everyone
Better communication between gov't agencies is always a plus
Better pool options, more parks and tennis courts/other teams or sport offers
Better use of tax money - less duplication
Bike paths, develop Quarry Rec for kayaking/canoeing
Bring more attention to LPD programs and facilities
Bring more money in our town
Bring more people from Lemont to private school events at Mt. Assisi - they do not work with each other
Bringing in more people to support our local business in town; love the sports complex idea - get more people downtown Lemont
Brings more money to the facilities
By getting fees, you might be able to lower the cost for using the CORE
By partnering with other agencies, I feel you would utilize of more of what Lemont has to offer the community - working together
Can't think of any
Catholic schools have limited resources and facilities - maybe a good partnership there

Clientele
 Community Garden
 Connect walking paths
 Consider acquiring the bowling alley and convert to a park district venue
 Cooperation between all government agencies is best for all concerned citizens
 Cooperation to best utilize tax dollars and avoid duplication of services
 Cooperative use of facilities (schools)
 Coordination of community wide events, recreational development opportunities in the quarry area
 Cost saving
 Costs shared
 Cuts cost (2)
 Definitely advantages
 Economies of scale - we already pay hefty taxes to support the park district - let Park District grow and expand instead of building silos of competing interests
 Educational/social experiences
 Eliminate township gov't and divide its revenues with the other municipalities - too much duplication; partner with private corps and individuals to sell naming rights to facilities
 Expanded "town" leagues (i.e.: soccer, baseball, softball, etc.)
 Exposure
 Extra income
 Extra money for village
 Facilities would be used more - others would have opportunities
 Fields and facilities, maintenance services
 Financial contribution to keep and maintain existing services
 Get additional usages of grounds
 Good Job being done with the schools
 Great to keep things within our community. Great to share with schools
 Greater availability of programs
 Growing awareness of our facilities; possible to utilize other town's amenities
 Help to maintain heritage area and all connecting hiking/biking paths
 I feel it is best for all when all our facilities are made available to one another for very minimal fees; it was terrible when the LTHS Swim team practiced in Lockport cause the CORE was too pricey
 I have not considered the pros nor cons - the location of Lemont Core & facilities would be VERY easy access from 355
 I see no advantage
 I think it gives a chance for people to get involved in the livelihood and longevity of the park district, however could also pose a unique threat on account of special interest groups and interference
 I think it's a great idea - we're all part of the same community
 I think the loyalty needs to remain in town first, then if there is field availability seek other towns in need, though I am not sure they would be willing to pay for use of our current field space - sub par
 I think the Park District should be an active partner with the new Sports Complex
 I thought that the Park District does this already - I have sons that participate and I know that we pay for field usage
 I understand that there are not enough fields for Lemont athletes so if we rented the fields to travel leagues, our local athletes would not have a facility to use
 I would like to see a shared partnership with the Lockport Pk Dist. like there was in the past - they can offer discounted use of their indoor tennis courts and lessons year round, Lemont can offer Core membership at a discount rate
 I would love the park district to pair with the school district to increase the educational offerings - for example, the Science night at the park district is great
 If it doesn't pull from our towns groups
 If money can be made, yes
 If not being fully utilized first by in house
 If the village is so eager to build an indoor facility, they can contribute to the park district, expand their facilities, and let the park district manage it
 If they are not being used locally
 If they could be properly managed
 If this is appropriated towards taxing revenue

If we have young teams compete with other town teams it could build a sense of pride and camaraderie in Lemont
 If we rent out, then lower the cost of classes to us, don't be greedy and give back
 Improve the quarry area for nature recreation
 Increased exposure and revenue potential
 Increased revenue that could be put back into the properties and amenities
 Increased usage of low usage facilities also wider audience for some programs
 It appears all entities need to buy some equipment; park district should manage all parks in town and cut all grass
 It is good to see what other communities do
 It would allow for others to come in and be a part of our community - increasing the revenue for the town
 It would be very important to partner with the Village if the Sportsplex gets built - the Park District should run it
 It would seem that the Village and the Park District can partner up and use the Park District's existing resources to facilitate attracting Club Teams as is proposed by the new SportsPlex
 Joint ventures save money for tax payers
 Keep our facilities for residents only
 Keep our fees lower
 Key is revenue to reduce our property taxes and to pay down debt
 Lemont needs them
 Lemont Park District for use of indoor tennis
 Less duplication of people needed to run, maintain etc.
 Less expenses to the taxpayer
 Less need to duplicate personnel, services, equipment to run class
 Let private businesses work - no more tax increases
 Let's make the best use, talk to each other
 Loved it when my son walked from Rinier Valley to the park district on a field trip
 Lower costs to residents for existing programs & facilities
 Lower taxes
 Maybe more people would use more facilities that didn't use them before
 More advantages for different uses of parks
 More classes available for seniors, more educational opportunities
 More flexibility and opportunities for tax payers and their families
 More income = lower resident fees
 More money, more ideas
 More opportunities, less expensive
 More revenue (2)
 More variety of programs
 More visitors to visit Lemont stores and restaurants
 My sharing with the other groups it will save tax dollars
 Need a ramp from OQ gym doors directly east to access walking path+fields
 Networking and cooperation will open up ideas beneficial to all
 Nice to share but will up keep cost, security, cleanup be expensive
 No ideas
 No way - those sharing will not respect our amenities
 No, no, no, don't , they don't have money
 None
 None, takes away from residents that cannot use facilities
 Not enough info in above question
 Not sure - the village apparently has its own agenda
 Old quarry-basketball or floor hockey/students against teachers or parents
 Only after local needs are met
 Only if playing versus Lemont teams - most all partnerships that allow the saving of money are worth it; the Lemont high school facility at 131st and Bell should be open to all
 Only opportunity is money generation but to keep the residents happy they should not be allowed to register until after the residents (how it is now)
 Our community leaders should meet as a group for the direction of our town
 Partner with Village to get bike paths in and around Lemont

Partnering could have many advantages if funds were put together in these bad economic times

Partnering pools resources, lowers costs, etc. could become joint venture to properly develop Quarries into a nature/recreation destination, also partnerships would make it more efficient and effective to develop and promote programs, services in town

Partnering tends to keep costs lower while making better use (capacity) of the facility

Perhaps fitness for schools could be handled by trainers who are part-time and non-union to replace the union athletic teachers this lowering education costs and saving tax payer dollars

Perhaps to offer more programs not centered on athletics - it would be interesting to see if day trips to museums or other venues would be of interest to the community members of all ages

Prevent duplication of services; higher quality facility, as long as access by public is still available - CORE indoor pool is an example - since the HS does not have a pool, availability at times to the pool is limited due to school usage....would be concerned if too much school access prevents use of park district facility, but generally like the idea of shared/coop

Program or event to honor vets

Quarry park need to be part of the park district - the opportunities are endless

Reduce/share cost

Rent only if there are open time slots to share, rent only if profitable after wear/tear factors and staffing is factored in

Renting to outside groups provides an opportunity to ensure the tax payers are paying for fields that are continually in use, adding a rental fee offers the ability for the park district to make a profit, reducing the need to ask tax payers for more money

Revenue (2)

Save tax money w/o duplicating services

Save tax dollars

School district to coordinate 1/2 days off with open gym - grade school baseball team

School district to offer more programs for kids and nature

School districts due to location - village and township separate

School has the facilities that are underutilized - the village and township could help promote programs

Seminars on health issues, taxes; discussions with Lemont officials on what's happening in town or how to improve our town

Share costs, benefit from others ideas

Share facilities--save money for taxpayers

Share the cost, stop the fighting

Shared cost might allow purchase of land feasible

Sharing sports programs so we don't have duplication

Should be able to save the taxpayers money - not stick taxpayers because a few want it

So there would "not" be duplication of effort

Sometimes it seems the different entities are working at cross purposes; it would be nice to see the park district partner with the schools to fill gaps left by cutbacks - the park district should be here for the community, not for profit or independent agendas

Space a availability to accommodate all might get thin but other than that no issues; increase in revenue is always a plus

Sports camp with other communities, sharing of pools allows kids who have friends in the community to play at pools together

The advantages in partnering with other groups would be in the saving of monies - it should all be inter-connected

The Art and Culture Commission: there are great opportunities to create art around Lemont with the community - the park district has the space for production and community outreach and the Art commission has experience partnering with community to produce public art

The LPD should provide free use of facilities to other Lemont non-for-profit group - after all the residents support the park district and non-for-profit groups - they should work together

The neighborhood just east of State and south of McCarthy desperately need a park for kids to play - Northview is across a busy street, Covington too far and Central school is dilapidated

The obvious answer is to make rental field available without the MWRD property; would recommend vendor carts/expanded concessions where possible

The Parks can obtain fees from outside travel teams, school districts, etc. which will help in offsetting the financial burden to the parks and also helps the teams, schools, etc. with a need they have....meaning the park location they are renting....it's a win-win situation

The schools - park district need better communication - Recent example - Volleyball on Fri March 1st was cancelled due to school being closed that day and the Park did not know until 6pm when they went to River Valley to set-up the nets and were unable to enter the locked school; this type of miscommunication has been going on since at least 1999

The village and school district should share the fields, instead of wanting to build complex - I have never seen sports being played at the 131st and Bell Road

There are none at all - it all comes out of my pocket

There is limited space for traveling teams to have access to - it would be nice if they had a local area to practice and play...I would say "no" to letting an outside team practice in Lemont vs. local travel teams

There is one public I always feel is better than apart

There's always an advantage in partnering with as many agencies as realistically possible. It exposes villagers of all ages to park district facilities. It allows more community members to help other community members (as in the Church Food pantries). It keeps the park district in the loop as to possible problems in the Village that the Park District might be able to build a program for. It keeps seniors (who have more time to volunteer) apprised of opportunities to help.

They are all advantaged

This could generate some much needed revenue

This is a necessity - there is no reason to have multiple fields - all should share.... Economics!

To make the fees more reduced for Lemont residents

To provide income

To share/save tax dollars

Too many people in CORE

Township activities

Trails - biking and walking

Try Lockport Sr pool program

Unfortunately - no advantage

Use the quarries to make swimming facilities - a natural waterpark; create indoor ice rink by the high school - PE classes could be offered and hockey teams

We are a small community with limited resources. All should work together to share what we have

We are always at BoJackson, MaxMcCook, and Bridgeview Dome because not one of these facilities can accommodate our space and need requirements for the clubs we are involved with

We pay taxes for exclusive access to these resources, so no; how high of a fee is needed to cover additional field/structure maintenance and insurance for outside groups? I can see a possible exception for agencies with emergency needs, i.e. the Village renting Central School from District 113a, but not outside groups

Whatever it takes to bring income in and taxes down

Why not, so long as finances are kept clear; take advantage where there are shared benefits/services

Work together

Work with nature centers in area for programs

Would like to see a spin class combined with a workout class, maybe 1/2 hour of each

Yes (2)

You should team up w the school and help get some school based sports going for all abilities

Youth travel baseball tournament would generate money and bring many outside people in

What are some reasons that may have prevented you or a member of your household from participating in recreation programs and services provided by the park district?

Other (please specify)

Age (5)

Children grown

Classes get cancelled (5)

Cost (5)

Family issues

Fees have not been too high, but it could be a problem

Functions are patronizing

Health (4)

I have been meaning to explore the Core

I walk and swim

I won't participate because its there on my dime and it should not be

Laziness

Length of class

Need different instructors (2)

Need someone else you know to participate together

New to the area

No valid reason

Not a joiner or program person

Not familiar with programs (2)

Not friendly

Not interested (2)

Not ready

Pool is cold (2)

Pool is not usable to a non -swimmer who is used to water walking without joining a class

Remove lane markers from pool

Staff

Times/Days (47)

Too busy (2)

Too crowded (3)

Use facilities elsewhere - would like to see indoor tennis in Lemont

Work (2)

You don't accept cash

Additional Comments:

Add ice skating facilities because hockey and figure skating interest high in Lemont area. Cost.

Again park district should take over the quarry area.

Although fencing does appeal to me and I only became aware of it on account of severe weather bulletins and these classes being rescheduled.

And how much did this survey cost?

Aqua aerobics programs are quickly becoming too expensive. They are nearly \$1200 per year and approximately 95% of the participants are seniors on fixed incomes.

Aqua aerobics uses outdoor pool which does not have a heater + water is sometimes very cold on cold days.

As long as Core keeps the same standard of people as members I will continue my membership. So far it has been great I feel comfortable leaving change of clothing in locker room.

Asking for a scale in the old building Centennial.

Briarcliff park update plea - we have only 2 swings and they are for babies. Older kids have no opportunities to swing. We have kiddie slides only and for some reason there is a 5ft drop off so that is not really safe for small kids to play on. And...what is the purpose of the purple dino?

Condition of the CORE indoor pool is too cold .

Consider creating a weekly free class for the community (residents). In the winter, open a rink.

Considering the percent of senior group in Lemont, the Core complex is very deficient in low impact cardio equipment. Lots of treadmills, but no step type equipment. Huge oversight in serving fitness needs of the community.

Core fees should be lower. They are almost the same as LA Fitness and there is no mortgage to pay - should be lower for residents.

Core fitness center weight room over crowded with teens/young adults after 5:00 pm on weekdays.

CORE gym is dirty, dusty. Locker rooms needs more frequent mopping/cleaning. Change custodians.

Core is way to expensive for residents- non-resident should pay higher fees

Cost of the Core is too high. In these bad economic times and when folks are still laid off...and we need to takes care of ourselves, but don't have the resources because the prices are too high. What a shame!

Could we get another news channels on the TV in CORE...i.e. CNN? I find the current news stations a bit right of center.

Covington North, always clean. If there is ever a problem I call and it is taken care of immediately.

Do not put in a sports complex it will cost the taxpayers and has not worked in other suburbs.

Does the Core make money? You need transparency - no budget of financial info on website. Why?

Enough soccer fields, football fields, and playgrounds. Part time employment.

Equipment, mats are not cleaned, for the classes which they are offered.

Find ways to lower your operating costs. Not ways to spend more tax dollars. What is this survey costing me?

Fitness classes at after work times are earlier than 7.

Generally speaking, the Lemont Park District continues to suffer from poor customer service and inadequate equipment. The baseball and soccer fields are poorly maintained, and the indoor running track is losing its traction. The Core can do a lot better, in my opinion.

Go look at the new Darien park district....it's great for the preschoolers. Hire someone to run some birthday parties that are really creative. Again, look at the Darien PD, low fees for a fabulous party! The park district could get a lot of money this way because all the preschool parents are going to Jump Zone just so someone else can run and clean up the party.

Have additional music/painting classes for toddlers, they're always full.

Have enough equipment. Make sure it is always and not dirty. Pushing people to clean up after they use the exercise equipment. Keeping the fees competitive with other gyms.

High school has too much access to pool - need to get their own.

How about letting those people who want the park district pay for it instead of those who never use it!

I am not a fan of the new swim lesson offered. It seems to be less time, more money. Now they are only 30 minutes long, before they used to be 45 minutes. It seems that the lessons are over before the kids can get enough out of them. after the line-ups and warm-ups, they get 10 minutes of instruction. I will not be signing my kids up for these lessons again.

I am sick and tired of seeing people that are not from Lemont using our facilities. There are times that I am walking on the track & I look down & feel like I am in a ghetto. The fee difference for residents vs. non -residents is not high enough. Many other park districts charge a much higher fee to take their classes, which in my opinion is the way it should be. When a households registers to join the Core- do you actually ask for proof of who is living in the house? I feel that many of the folks that use the Core for basketball, do not all live in Lemont but add their name as a household member when joining. When I walk the paths in the summer, the entire outdoor basketball courts are being used by African Americans & when I look at stickers on their cars- none are from Lemont. Can't something be done about this? Also, the young girls checking ID's at front desk are very lax. Sometimes they check my ID- sometimes they don't.

I am unincorporated D.G. with Lemont P.O. - cannot use library- can I use park district facilities?

I believe Lemont residents especially teens & young adults should receive priority when applying for employment at park districts. Many non-residents work at park. One of my children, (young adult) applied 5 times and was never called however her friend a Lockport resident was hired.

I can barely afford pool classes and gave up Core membership because pool and yoga not included.

I cancelled my core membership in the summer because there is no open gym during adult class time. There is no open gym for kids on days of school unless the high school is of also. Outdoor pool crowded during peak hours because ALL the camp kids have pool time during the same time. Could this be staggered?

I currently go to Lifetime fitness, but attend senior yoga at the park district. I think about joining the Core, but have not because I spend time with my grandchildren at the pool and climbing wall at Lifetime. I am very satisfied with my yoga class and think it would be closer and less expensive at the Core to workout.

I do not like the men's locker room. The lockers are too small. And there are not enough showers.

I do not wish to see useless spending of our tax dollars. Too much waste goes on in Lemont. We need to lower our taxes!

I do remember taking yoga in the park dist building and the environment just wasn't yoga-friendly. But am looking forward to a Zumba class soon.

I do wish we could set up a texting system for cancellations or changes to classes.

I dropped my core membership because it wasn't a benefit to me. If aquatic classes were included in membership like the other classes, it would be worth rejoining even at a slightly higher rate.

I feel that if you are a member of the core - additional programs be offered at a discounted price and/or a senior discount. Also, maintenance of heart rate monitors need to be maintained on treadmills - cardiac rehab patients need this feature to monitor their workout

I have gym/workout equipment in my home. I use exercise DVDs/Tapes for my workouts.

I have heard the classroom fitness classes are too small for the number of people crammed inside.

I know very little about the LPD and was surprised by this survey as to offerings. Might be beneficial to advertise/market more. Where is info such as parks location described? Thanks.

I like the facilities and use them religiously. I have met lots of friendly people through the classes, which I enjoy, exercise has become fun! Thanks The Core.

I liked golf lessons at Cog Hill

I think an employee should be available on the floor for assistance in fitness center. I am questioned by seniors, am I using equipment right? Don't feel I am qualified to answer. Question on swimming is it just classes or what can you just go in and use pool?

I think our parks are very well run and equipped. I was going to join when the initiation fee was waived but I missed the deadline. I have intentions of maybe joining if that fee is waived in the future.

I think that Bambrick baseball fields need to be maintained at a higher level. This also includes the grass areas in Bambrick. Also any Lemont resident should be able to use the basketball courts without paying a fee. Thanks.

I use a personal trainer. I don't think you offer that service.

I use the treadmill at the Core - and I don't believe they have a preventative maintenance contract on any of the machines.

I used to attend fitness classes but due to limited size of rooms and sometimes not getting in, I have stopped.

I wish it wasn't so expensive to swim and use the exercise equipment.

I wish members could get some priority for open gym during peak hours. I often go there with my kids for 30-45mins + I have to pay \$4 for each kid as they are not members. That adds up to a lot of money for 30mins. Members should have available space during peak hours sometimes.

I work during the day and I have arthritis. I don't think I should pay extra for water classes - I have a Core membership - I cannot take any other classes.

I work late nights so any program offered after 3 p.m. runs into my bed time.

I work odd hours.

I work with LITH center.

I would favor renting Lemont fields for outside use if the process is transparent and regulated to avoid any mishandling of funds as was the case a few years ago with a previous director.

I would like to see instructional posters of various movements in the workout area near all the weights. I would like to see an area where people can congregate and talk, have a snack, etc. before or after working out. Couches, tables - conversational areas for people to gather instead of going to Starbucks.

I would like to see martial arts programs/courses offered.

I would like to see the park district walk/jogging path cleared after it snows. It is a safety hazard to leave snow/ice on a walking path- downers grove clears its walk path after snow storm - safety first!

I would love to be able to participate...but cannot afford it.

If I sign my daughter up for tennis I sort of expect her to learn tennis and not play goofy games around the court this is nothing to do with tennis. Just wastes her time while the teacher lounges around. I had this issue 2 years in a row. So now none of my kids will take tennis through the park district.

If this is about the new sports facility downtown, I don't agree that we need this. Downtown Lemont won't be from this new complex. I don't think we need a new facility, especially downtown.

I'm sorry, I tried to complete this survey out. Much doesn't apply to my husband and me. We are in mid-eighties. We use only walking paths and core's indoor track. This survey applies more to younger families.

In these times, the focus should be on providing the community with bottom-line services and a close eye on finances. Building bigger, more expensive community buildings that a small percent of the community use overburdens taxpayers. Focus on cost cutting and saving - run the park district with non-union part-timers.

It just makes me sick when I go by these facilities. All the money dumped into what the manufactures need of the residents and the feel good about yourselves and your well-fed egotistical idealism paid for by my sweat. Government steals way too much of my money. Old enough to know that the citizens have let it all get out of hand. Government is way out of line. Way too big across the board. Even you people! The bigger is gets the closer we get to it all coming down. (Researcher note: 7 pages of national/regional political opinion articles were enclosed with survey. Only the resident's direct comments have been transcribed.)

It would be great if the Core could be open at 6:00 am on Saturdays.

It's very difficult to access the gym and pool when they are being used so much for leagues and swim meets. This is not fair to Core members. And the parking at these events is absolutely atrocious!! In the fitness room there often are no towels and equipment is not working and dirty. Not to mention when the women's locker room is closed because for cleaning.

I've been taking my son to your indoor pool for 2 years and was just recently told he can't be in pool unless I am in water with him. For this reason, I have now been going to Lockport pool. I will always be in same room, but don't want to swim in pool. Please reconsider changing this rule to have parents in rooms, but don't need to be in pool.

I've only lived here 1 year - still learning the area. I have a 2.5 year old son and a 4 month old daughter. I love the geography of the town and how Republican it is.

Keep non-residents out of facilities.

Larger warmer pool please.

Lemont's pool should have been built to be a destination for neighboring communities. Instead we go there.

Like to swim, but indoor pool uses salt water; this is bad for hair and skin. Why can't they just use regular water and add chlorine? Also, make sure swim lanes are open to the public in the evening and on the weekends.

Locker room at Core is poor quality.

Looking for a low cost tai chi class. Good for all ages and all states of health. Its free in chinatown, but it's too far.

Lots of my local mom friends and I have talked about how a little splash pad like Hippos at Bolingbrook would be wonderful to have in the downtown Lemont area. We visit splash pads with our kids 2 times per week in the summer and buy lunch after. If we could spend dollars at local Lemont businesses that would be even better.

Love the remodel. We live in Kensington estates, it feels isolated because of no bike paths. The park district is well maintained and open to everyone. I love how beautiful it is at the park district and it has been integral in keeping me in shape. The village should be very proud.

Lower the membership fee of the CORE.

Make it pay as you go instead of sucking out money in form of taxes for things residents never use.

Many more senior activities at different times are needed.

Many park district expansion is not needed at a time when gov. needs to be shrunk. There is only so much money to feed programs, and to start more cost to start and maintain them.

Many people can barely make their mortgage, stop spending our tax money. This is a recession.

Minimal free weights.

Mom & Son night was not what I expected. Too much watching the boys playing instead of interacting with them.

More chairs for outdoor pool. Plant more trees especially to shade playgrounds. Build a playground like Harvester Park (Burr Ridge).

More for older.

More men's boot camps.

More security, hire or ask residents to volunteer. I love across from Keepata in Will County there was a lot of problems with gang activity. I called police many times and it is okay now. My son is a police officer and says park district is where there is a lot of gang activity.

More weights please. Kick the young kids out that are just hanging out and not lifting. Please!

My daughter loves the swimming lessons, but we cannot commit to 2x/wk. Would like to do a 1hr swim lesson on just 1 day.

My family participates in lots of activities with district

My husband used your exercise equipment and pool. I use the walking track at Core. He passed away last October, so I don't get there now.

Employment status: babysit grandchildren 4 days a week.

My age and income are none of your business.

My kids cannot use the Core fitness center without me- other gyms it's not a problem. So we use another gym.

Need day trips or seniors to live theater Chicago.

Need locked room where someone can shower and put on a suit and tie. Need to change what is there now as cannot use Core in the morning= big problem. Also must go home to change before I come.

New proposed sports field will only prove to be another waste of space. Used by a select few and cost village overall more money to cover police control. Garbage clean up and still no one will shop or eat downtown.

No new taxes from 2012 levels. Parks are good, just maintain to their present level.

Now that kids are grown, we don't use Park District. Husband and I both belong to outside health club. Used park district when kids were small for sports and classes. club on east side of town would be nice to see facilities on this end as well.

Offer more times and days for semi-private and private swim lessons.

Online pool schedule needs to be accurate.

Organized sports is already offered in schools. We shouldn't offer the same program in the park district.

Other than walk-bike trails, everything else is adequate. Would like to see more frofing nets in already establish areas. No need for more fields of any kind- tired on looking at empty spaces.

Our fields really need to be improved. Offer concession stand so that our travel teams and in house teams can host tournaments. Need bathroom facilities at Bambrick. Many kids leaving our town to play elsewhere.

Outdoor hockey rink would be wonderful.

Overall the park district does a great job. Larger events are a great way to get families together especially downtown. We need to keep travel teams from going outside Lemont to practice, especially softball and baseball.

Park district is in debt 18 million dollars. Bad leadership - debt - pensions.

Park District should look at increasing seating area at the Indoor Pool. If done, the swim team can host large weekend USA events. These events typically bring in revenue of \$10,000 - \$15,000 per meet. The cost of adding seats could be offset over time with the profit from the USA meets. The locker room lockers are also too small.

Please consider lowering outdoor pool fees.

Please contact me [email address] if you are interested in discussing a public art program at the park district.

Please do more to Bambrick - it is a large facility that can be a premier sports complex. Get Citgo to do more to it!

Please keep the park simple, many people are taxed for all those amenities that are not necessary. Private fitness centers are out there for the people who want them. The park budget is equal to the fire department which is necessary for our safety. This survey is costing how much?

Prefer not to answer financial info below.

Program is at bad time.

Programs are cancelled.

Programs for pre-teens and teens come with limited times/days. Need more of a selection. Many children need to attend school activities immediately after school which is when the pk district's programs are usually offered. Need later times for this age group.

Quit spending. So much money on parks etc., don't need any new ones - STOP, find ways of lowering taxes not just spend. Give back to Lemont people so they can afford to stay here.

Same time as week. 6am or 5am would be good too.

Seriously, we have a 6 children and are NOT rich, we cut corners, and hardly ever use the park dist. due to way high prices! No one cares that there are larger families out there, maybe you can consider families in Lemont that have more than 4 or 5 children, put a cap on the fee's...please consider this.

Should let people use core gym more affordable could and do go to Palos health care for same price and don't pay property taxes there. Soccer fields could use permanent nets.

Some of the instructors and many of the participants are from Lemont. At the Lockport facility on Mon Wed Fri 10am to noon + Tues Thur @ 6-8 pm.

Start an environmental club to make Lemont greener.

Subs are needed for classes.

Survey has limited value for someone retired with children out of house. May want to sort by age to gain better handle on needs for this age group - not dilute needs for.

Take cash for programs you offer. Every night around outdoor pool during the season cement and chairs need to be hosed down. Brand new towel last year - got knocked off my chair somebody stepped on it. There was gum on the underside of towel. Threw towel out.

Thanks for asking.

Thanks to our Park Bd. Com.! Promote cycling, kayaking/canoeing - more programs are not always better. Try to focus on what you do best & what is most popular & do more of those types of activities.

The Core indoor pool I feel was only built for the Lemont swim team and to cater to little children and their parents for swim lessons. This is why I do not attend the aqua aerobics class anymore. The Core pool land are too few and not big enough to facilitate the class size and the growing neighborhood.

The CORE is a complete joke. It is not a community facility. It is a private club. My family cannot afford to use the facilities. We haven't yet bought a season pass to the outdoor pool because the fee is too high. You have out priced your own residents from using the facilities. It's disgusting.

The Core should add a Steam room and/or Sauna. I'm not sure why Lemont needs so many Basketball courts. The Core along with the grammar schools and old park district building have plenty of basketball courts. The Outdoor pool needs additional chairs/seating.

The idea of having this soccer type park downtown is terrible. We have lots of parks that are underutilized. They need to be used. It will definitely fail. Fix the schools instead.

The only program I would like to see improved at the core is the massage therapy. The area that is set aside for it is ridiculous. No privacy, etc.

The park district could add adult dance, art, and language programs. Lemont has many programs for the young and very old - nothing in between. The 4th of July fireworks are wonderful but certainly worth the expense in a slow economy. Too many young people working at the core with very little adult supervision on the weekends - they don't enforce the rules. Charge more for non-residents!

The pool is my main form of exercise, and due to my work hours, the only time I can use the pool is on the weekends. The swim teams seem to have a monopoly on the pool in the late afternoon and into the early evening on Monday through Friday.

The pool needs more deck room maybe a indoor water slide. Bldg 9 outdoor ice rink for winter with a tubing hill, along with climbing stairs like at swallow cliffs

The walking track is a mess - please fix.

There have been times I haven't been notified of a cancelled class. Recently the snow days have been ridiculous! Cancelled classes that should not have been, some not cancelled forcing people out when the news was telling people to stay off the roads.

Times are inconvenient.

Times do not fit schedule. Please put lights on the tennis courts. It would be great to have a place for families to play at night.

Too expensive for a family. some of the kids cannot use all cause of age. Too expensive.

Top priority would be bike paths in and around Lemont especially connecting out to McArthur.

Was a member of fitness ctr prior to CORE. Will be checking out facilities including indoor track. Outdoor pool excellent for all ages. Grandchildren enjoy parks and pool.

Water in indoor pool is too cold - need to make warmer.

We are older, all we need is paths to walk. Some summer concerts would be nice.

We could learn a lot from Bolingbrook park district. They have wonderful facilities, programs, and prices and very competitive as well. We in fact still go to Bolingbrook for Karate (shotokan) and swimming. Programs are also friendly for all the ages.

We just recently moved to Lemont so we look forward to taking advantage of the park district soon!

We moved to this area recently. We are glad there is a park district. We lived in Homer Glen for 35 years, high taxes and no Park District.

We used the park district when our children were in school. They took classes, little league, ayso tennis lessons, etc. we were always satisfied. The park district offers more now than it ever did. It seems fine as it is.

When I visit downtown Lemont area 2-3 times per month it is only to go to Post Office and leave. I shop or dine in downtown Lemont only 2-3 times per year due to lack of shops or restaurants I want to visit.

When travel teams use the gyms, one gym is reserved for open gym--but only for certain ages. I don't think that's right. Members should have priority--no matter what their age. Facilities should be restricted to residents.

Why do you need race info?

Work with village to support the sports complex - bring in more large scale tournament s- revenue stream - to help lower fee for in village families. Plus it will help the tax base in town.

Would have been nice for pool to be a little more like a water park. The lazy river isn't.

Would like to be able to drop in on a class and pay that day.

Would love to have the park district invest in an ice arena for skating and hockey. Also, consider improving instruction and teacher quality of programs. We go elsewhere for soccer, basketball, tennis, dance and gymnastics due to quality issues.

You have had the same classes/programs for years. think outside the box. The huge amount of kids that were first here with the initial Lemont growth are now going off to college. How about sponsoring some clubs bass fishing, canoeing, bicycling. Things that you don't find in our area. I would have used the land they want for the sports center for something another person suggested - the camping outdoor venue with a amphitheater for plays. Woodridge has that and boy/girl scouts, church groups YMCA use the site. We have it there right along the river/canal. Like a little red school house. I would turn all the downtown into housing/museum type thing. I would go there to walk/bike, see concerts, plays. I would not to purchase anything that I can run to the corner Jewel/Chipains rather than wind all the way through streets and stop signs to get downtown. There is not enough flow otherwise to generate sustainable business. ADVERTISE. in all papers web sites etc. people won't come if they don't know about it.

You need to develop programs attractive to educated, active seniors. Too many of the "for seniors" programs are juvenile and patronizing. Facilities that would have been beneficial to seniors were cancelled for cost reasons - i.e. therapy pool at the core. Focus is on children and young families.



COMMUNITY SURVEY

Please complete survey by:
March 15, 2013

Return by **mail**
or complete **online**: www.stfrancis.edu/solutions

Your input will help shape the future.

The Lemont Park District is conducting a community survey. Your input is important for the Park District to include in its current and future planning, and we encourage all residents to complete the survey.

Please take a few moments to respond.

- Which Park District **facilities** have members of your household visited in the past year **(check all that apply)**
 - CORE programs/classes CORE indoor pool CORE indoor track
 - Racquetball Skate Park CORE fitness center
 - Centennial Community Center Centennial Outdoor Aquatic Center (Outdoor Pool) None of these
- Which Park District **parks** have members of your household visited in the past year **(check all that apply)**
 - Abbey Oaks Amberwood Ashbury Woods Bambrick Briarcliffe
 - Brown Carriage Centennial Connemara Covington Knolls
 - Covington North Derby Hilltop Jaycee Kensington
 - Legion Lions Northview Rolling Meadows Virginia Reed
 - None of these
- What is or would be your preferred method to register for programs? (check one)
 - In person Phone Fax Mail Online
- Are you a member of the CORE? Yes No
- Do you visit a non-park district fitness center? Yes No
If yes, for what reasons? (check all that apply) Price Location Amenities Equipment Hours
- What is the **best** way for the Park District to inform you about its programs and events? (check one)
 - Brochure Website Schools E-mail Newspaper
 - Flyers Social media (Facebook, etc.) Text Phone Direct mail
- In your opinion, is the Park District a valuable asset to the community? Yes No
If yes, why? _____
If no, why not? _____

8. Please rate your satisfaction:

Please rate the following:	N/A	Completely Dissatisfied	Somewhat Dissatisfied	Neutral	Somewhat Satisfied	Completely Satisfied
Park district customer service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of instruction in the preschool	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Website - ease of use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition of the CORE indoor pool	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition of the outdoor pool	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition of the CORE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Amenities at the CORE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Park safety/security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Park playground equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maintenance of park district properties	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Program fees	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Conditions of indoor facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Times of programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Variety of programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Program registration process	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Knowledgeable instructors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If dissatisfied with any of the above, please comment: _____

9. What types of **new facilities** do you think are most needed in the Lemont Park District?

	Higher Priority	Lower Priority	Don't need
Walking Paths/Trails	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Soccer Fields	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Paths/Trails that connect to one another	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Open Space ("flat space") Acquisition	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Multi-purpose Fields	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LaCrosse Fields	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Football Fields	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Biking Paths/Trails	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Baseball Fields	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Building New Tot-Lots/Playgrounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Updating Current Parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10. What types of **programs** are you interested in? (please check all that apply)

		Higher Priority	Lower Priority	Don't need
Early Childhood	0– 5 years old	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Youth General Education	6-12 years old	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Youth Fine Arts (dance, music, art)	6-12 years old	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Youth Athletics	6-12 years old	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Teen Programs	13-17 years old	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adult General Education	18+ years old	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adult Athletics	18+ years old	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Older Adult Programs	55+ years old	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Travel Trips	All ages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community wide events	Families	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health/Fitness Programs	All ages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Environmental/Nature Programs	All ages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

11. What new or additional **programs or classes** would you like the Lemont Park District to offer?

12. Are there any parks or fields that you feel are currently in need of renovation or improvement? Yes No

If yes, which parks or fields: _____

If yes, what types of amenities would you like to see? _____

13. Please rate the quality of the following programs and/or events.

	Do not attend	Excellent	Good	Neutral	Fair	Poor
Preschool	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Firework Display	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Movie in the park events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Music in the park events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Day camp	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Freedom Run	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fall Fest	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Breakfast with Santa	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

14. Would you be in favor of renting (fee-based) Lemont fields to outside groups (i.e. travel leagues)?
 Yes No
15. Please share any *advantages* or *opportunities* you might see for the Lemont Park District to partner more with the Village, Township, School Districts or other community agencies: _____

16. Are you aware of *The Lemont Park Foundation and the Helping Hand Award program* in place to serve individuals with significant financial needs? Yes No
17. How often do you visit the downtown Lemont area?
 Never Less than once a month Once a month 2-3 times per month 4 or more times per month
18. What are the best times of day for you to participate in programs? (check all that apply)
 Before 9am 9am-11am 11am-1pm 1pm-3pm 3pm-5pm 5pm-7pm After 7pm
19. What are the best days of the week for you to participate in programs? (check all that apply)
 Mon. Tues. Wed. Thurs. Fri. Sat. Sun.
20. What are some reasons that may have prevented you or a member of your household from participating in recreation programs and services provided by the park district? (check all that apply)
 I don't have time Transportation difficulties Registration process is difficult
 I do not know what is being offered Fees are too high for me Inconvenient program location
 Parks equipment poorly maintained I participate at another agency Lack of programs I'm interested in
 Classes are cancelled Classes are full (limited enrollment)
 Other (please specify) _____
21. Additional Comments: **(attach extra sheets of paper if necessary)** _____

The following information is for compilation purposes only. Your confidentiality will be maintained by the research company.

Gender: Male Female

Your employment: Employed Homemaker Retired Not Employed Other

How long have you lived in Lemont? < 1 yr. 1-3 yrs. 4-5 yrs. 6-10 yrs. > 10 yrs.

How many total people live in your household? 1 2 3 4 >4

How many are under 18 years old in your household? 0 1 2 3 4 >4

Annual Household Income: <\$50k \$51-\$75k \$76-\$100k \$101-\$150k \$151-\$200k \$201k+

Which category best applies to you?
 White or Caucasian Black or African American American Indian or Alaska Native
 Asian Hispanic or Latino Native Hawaiian or Other Pacific Islander

What is your age?
 18-24 25-29 30-34 35-39 40-44 45-49 50-54 55-59 60-64 65-69 70-74 75+

-----**Thank you for completing our survey!**-----
 Please complete survey by: March 15, 2013
 Return by **mail** or complete **online**: www.stfrancis.edu/solutions