ADDITIONAL CIRCULATOR BUS INFORMATION

What is a Call-n-Ride?

Call-n-Ride (CnR) is a curb-to-curb, shared ride (more than one passenger), small bus (like an airport shuttle) transportation service which operates within a designated geographical area. The CnR operates only within its boundary and will not go outside its specific area. The CnR attempts to group rides. Subscription (recurring rides) is available without having to routinely call for the ride. Service is available on a first come, first served basis.

How to use call-n-Ride

• For same day service, customers must call at least two hours in advance. Same-day reservations are not guaranteed to be available since times fill-up quickly. Customers need to schedule return trips as well. Web based reservations also require two hour advance notice.
• Trips may also be scheduled up to two weeks in advance.
• The driver will take the customer to any destination within the boundaries of the map.
• If the service is not required, the customer needs to be sure to call and cancel their reservation.
• Customer should be ready at least five minutes before their scheduled pick-up times.
• Pickups can range from being 5 minutes before the scheduled time to 10 minutes after the scheduled call depending on the day's reservations.

LRT Stations/park-n-Rides

The Golden CnR will have scheduled stops at the Light Rail Station. These times will be advertised to the public. Customers do not need to call to book a ride when boarding the Call-n-Ride at the

Light Rail Station.

Zones

The Golden CnR will have zones established for areas where it is easier for the customer to be picked up and dropped off at a specific point such as the rental office for an apartment complex. This pickup/drop off point is called a ***checkpoint***. See the "DRAFT" map.

Checkpoints: Timed and Untimed

Checkpoints are similar to regular stops where the Call-n-Ride will pick up and drop off customers. Times may be associated with a checkpoint so the customer knows that the Call-n-Ride will be at that specific point at a specific time. Checkpoints do not have to have times associated with them. For example: Checkpoints are used in Zones. A checkpoint tells the customer where to be when waiting for the Call-n-Ride.

· **Timed checkpoints**: The checkpoint may have a scheduled time to pick up at that point that is advertised to the public. The customer would not call to book a ride if a time is associated with the checkpoint.

· **Untimed checkpoints**: If no time is associated with the checkpoint, the customer must schedule a ride and a time to be picked up. The customer waits at the checkpoint at their reserved time. See the "DRAFT" map.